



#### Annual Shareholder Meeting April 17, 2012



#### **Safe Harbor Statement**

This presentation includes "forward-looking statements" within the meaning of Section 27A of the Securities Act and Section 21E of the Securities Exchange Act of 1934, as amended, regarding, among other things, our business strategy, our prospects and our financial position. These statements can be identified by the use of forward-looking terminology such as "believes," "estimates," "expects," "intends," "may," "will," "should," "could," or "anticipates" or the negative or other variation of these similar words, or by discussions of strategy or risks and uncertainties. These statements are based on current expectations of future events. If underlying assumptions prove inaccurate or unknown risks or uncertainties materialize, actual results could vary materially from the Company's expectations and projections. Important factors that could cause actual results to differ materially from such forward-looking statements include, without limitation, risks related to the following:

□Increasing competition in the communications industry; and

□A complex and uncertain regulatory environment.

A further list and description of these risks, uncertainties and other factors can be found in the Company's SEC filings which are available online at www.sec.gov, www.shentel.com or on request from the Company. The Company does not undertake to update any forward-looking statements as a result of new information or future events or developments



#### **Use of Non-GAAP Financial Measures**

Included in this presentation are certain non-GAAP financial measures that are not determined in accordance with US generally accepted accounting principles. These financial performance measures are not indicative of cash provided or used by operating activities and exclude the effects of certain operating, capital and financing costs and may differ from comparable information provided by other companies, and they should not be considered in isolation, as an alternative to, or more meaningful than measures of financial performance determined in accordance with US generally accepted accounting principles. These financial performance measures are commonly used in the industry and are presented because Shentel believes they provide relevant and useful information to investors. Shentel utilizes these financial performance measures to assess its ability to meet future capital expenditure and working capital requirements, to incur indebtedness if necessary, return investment to shareholders and to fund continued growth. Shentel also uses these financial performance measures to evaluate the performance of its businesses and for budget planning purposes.





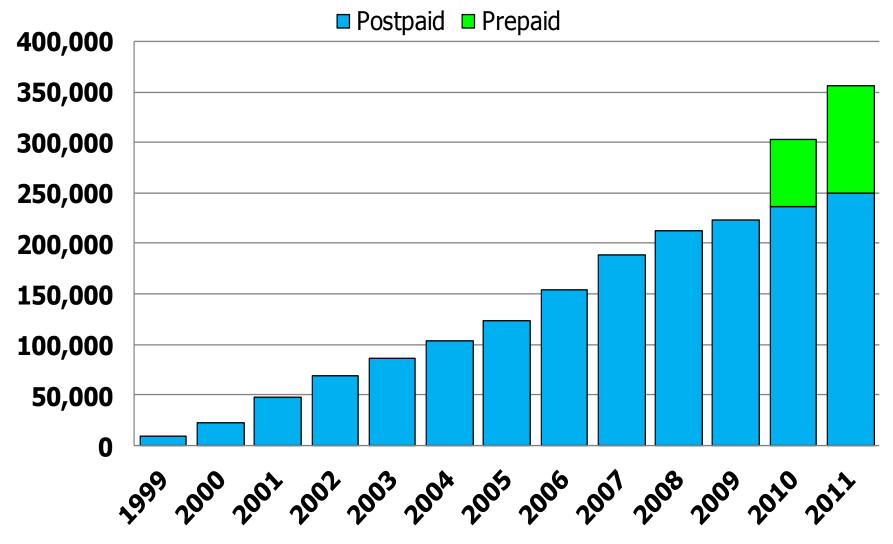
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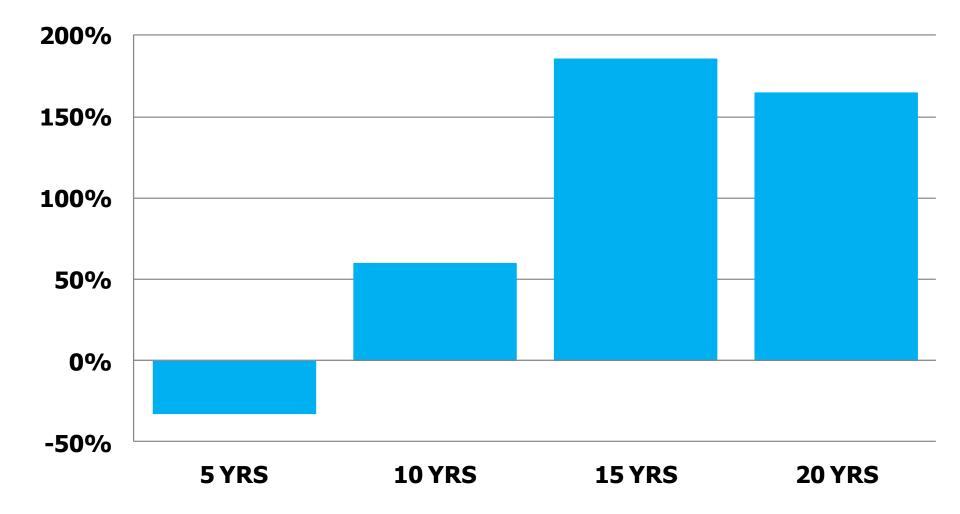


#### **PCS Subscriber Growth History**





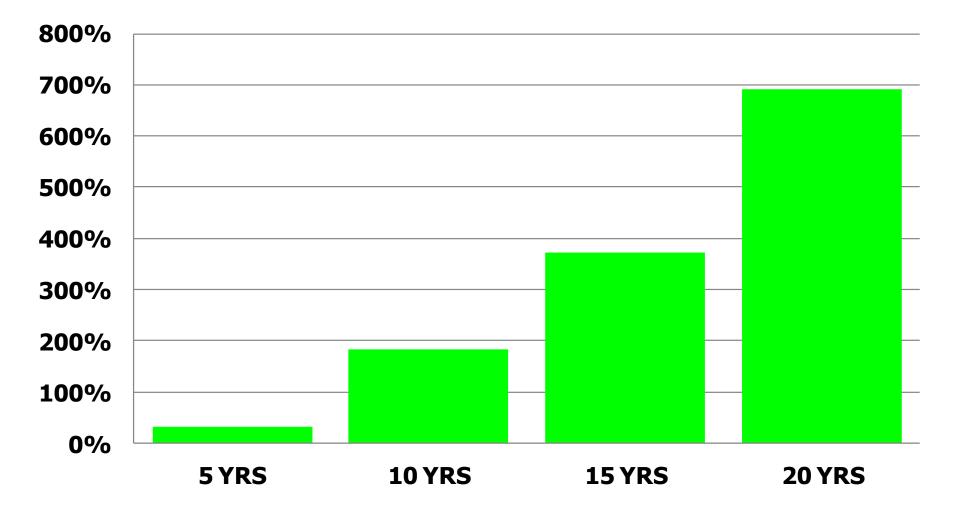
#### **Total Change in Stock Price**



Note: Adjusted for stock splits and as of the end of year close.



#### **Total Change in Dividends per Share**



Note: Adjusted for stock splits.

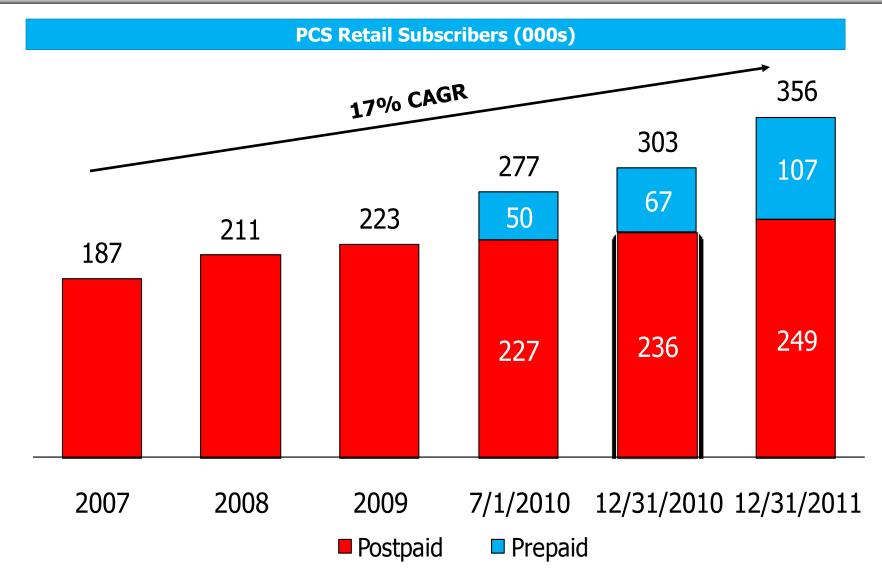


# **Earle MacKenzie**

# COO and EVP

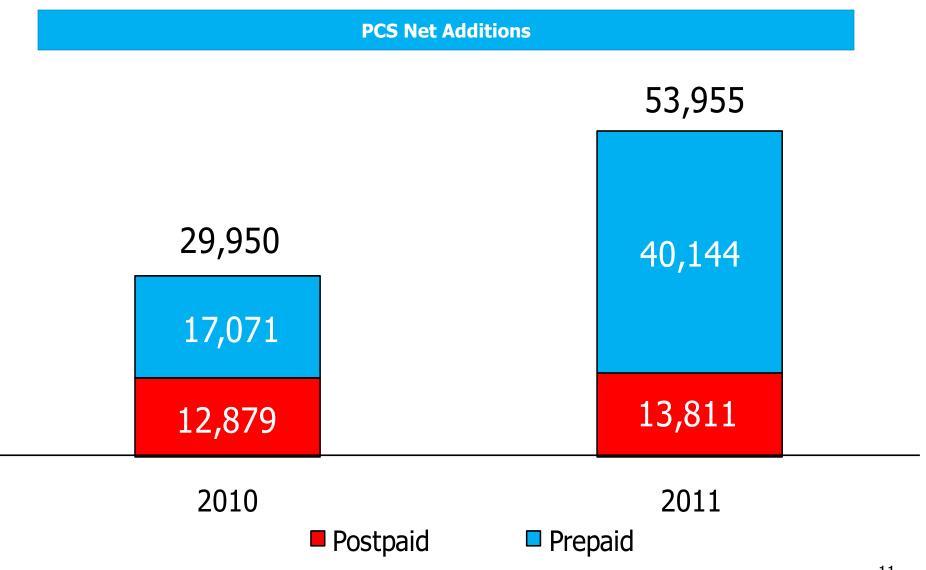


#### **Key Operational Results – Wireless**





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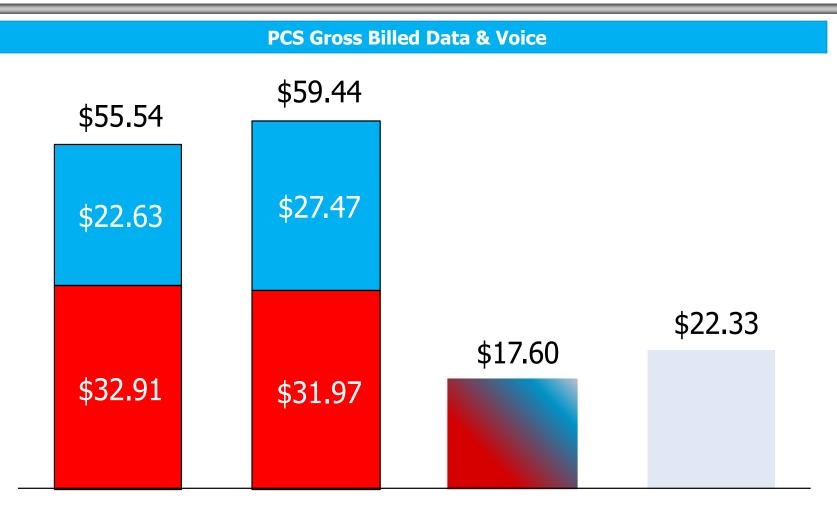
#### **How Does Shentel's Wireless Compare?**

2011 Results (in thousands)									
-	Verizon	AT&T	Sprint	Shentel	US Cellular	Alltel (ATNI)	T- Mobile	nTelos	
Covered POPs	296,000	313,000	277,800	2,055	46,888	4,500	280,200	5,915	
2011 Net Adds or <mark>(Loss)</mark>	5,419	7,699	5,111	54	(186)	(10)	(1,232)	(18)	
Total Subs	107,798	103,247	55,021	356	5,891	582	33,734	415	
Penetration	36.4%	33.0%	19.8%	17.3%	12.6%	12.9%	12.4%	7.0%	

Note: All metrics include wholesale subscribers.



#### **Key Operational Results – Wireless**



Postpaid Q4'10 Postpaid Q4'11 Prepaid 2010 Prepaid 2011



#### **Investing in the Future**

- Keeps Shentel's network aligned with Sprint's
- Allows Shentel to remain competitive with Verizon and AT&T
- □ Improve customers' experience
- □ Provide 4G LTE service in entire coverage area
- □ Provide better in building and overall coverage
- □ Gives Shentel potential to leverage investment
- **Convert existing iDEN customers to our network**



## **Profile of the Sprint Nextel Relationship - Postpaid**

#### Contract

- > Initial term to 2024
- > Two 10 year renewals
- Defined exit value based on DCF
- Net Service Fee of 12% (14% maximum):
  - > Billing
  - Customer care
  - > Long distance
  - > Travel/Roaming
  - National channel handset subsidies

- Access to Additional Spectrum
  - > G Block PCS
  - > 800Mhz iDEN
- Management Fee of 8%
  (Fixed for life of contract)
  - > Spectrum
  - > Brand
  - > National platform
  - Access to Sprint vendors on similar terms



## **Network Vision – 2012 & 2013**

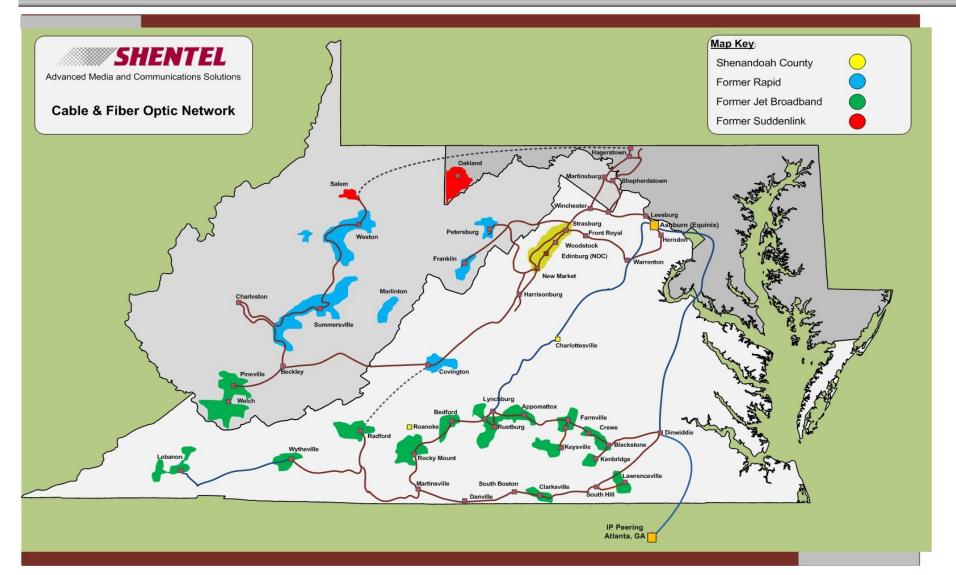
# Plan to upgrade 274 cell sites in 2012 and the remaining 236 in 2013 including:

- > Multi-modal base station at each site
- > Expanded backhaul capacity
- ➤ LTE in the PCS G-block
- ➢ Voice service in the 800Mhz block

#### **Expect to launch LTE as early as Q3 2012**

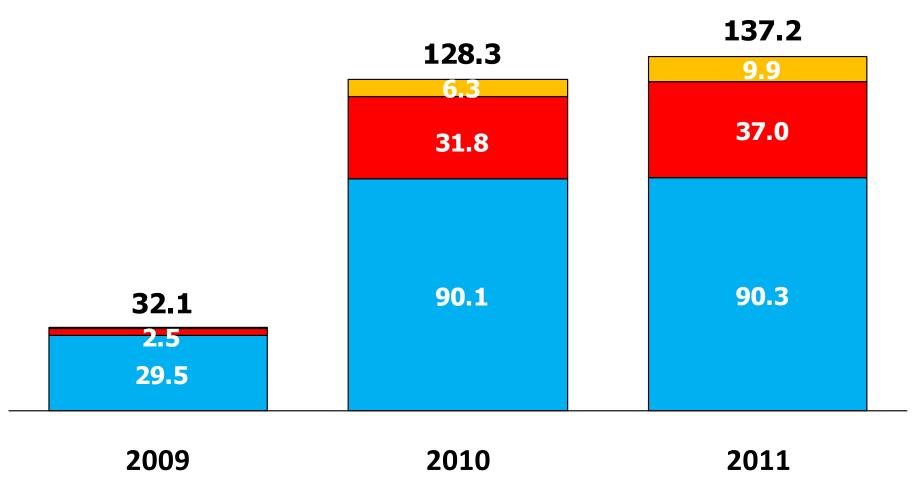


#### **Cable Service Areas**





#### **Cable Revenue Generating Units (in thousands)**



Video Data Voice



## **How Does Shentel Cable Compare?**

	<u>12/31/2010</u>	<u>12/31/2011</u>	<u>Industry</u> <u>Average</u> *
<u>Video</u>			
Homes Passed	178,763	182,156	
Penetration	38%	36%	43%
High-speed Internet			
Available Homes	144,099	156,119	
Penetration	21%	24%	36%
Voice			
Available Homes	118,652	143,235	
Penetration	5%	7%	19%

\* Industry Averages are from SNL Kagan's estimate of U.S. totals.



## Why Cable has a Competitive Advantage

#### □ Issues with the Local Telephone Company

- ➤ Limits of DSL Is it the new dial up?
- Requires significant capital investment to offer comparable
- Loss of cash flow from shrinking voice service
- Long-term pricing advantages as access revenues decrease
- Bundling of satellite video with their voice and DSL

#### □ Issues with Satellite – Dish/DirecTV

- Bundling of telco DSL and voice with their video
- Satellite internet is fast but has limited capacity
- > No local presence



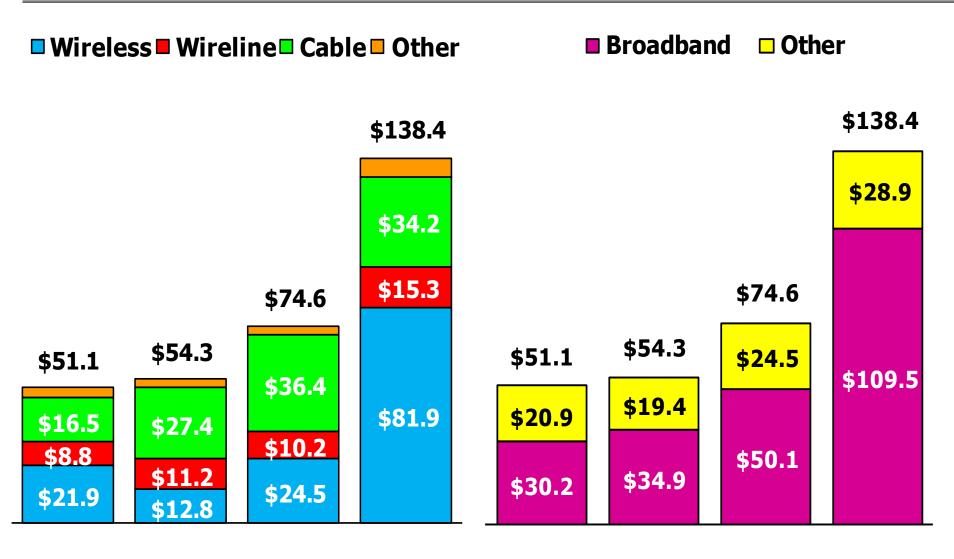
#### **Shentel's Cable Advantage**

#### □ We know Telephone – Our primary competitor

- > Needs to spend lots of capital to match our service
- Unfavorable changes in economics
- □ Own/control our backbone fiber network
- **Own our telephone switch**
- □ Regional focus on small markets



#### **Investing in the Future – CapEx Spending (in millions)**



2009 2010 2011 2012 2009 2010 2011 2012

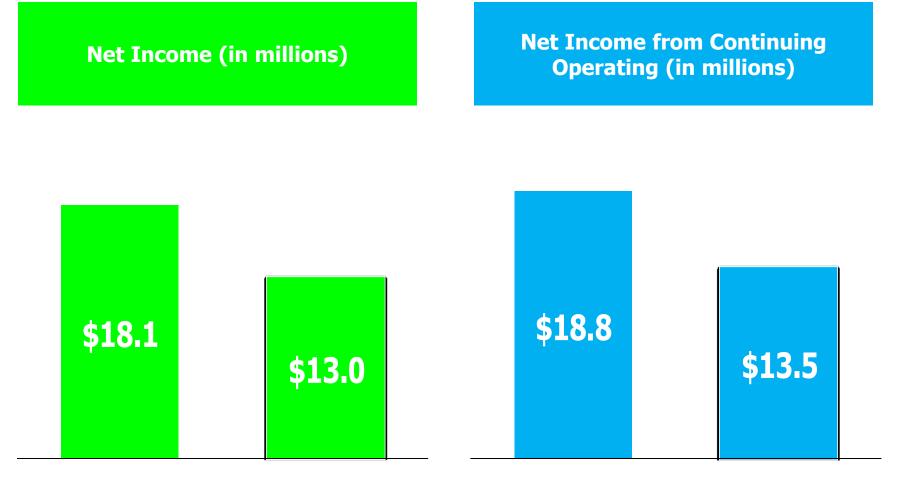


# **Adele Skolits**

# CFO and VP of Finance

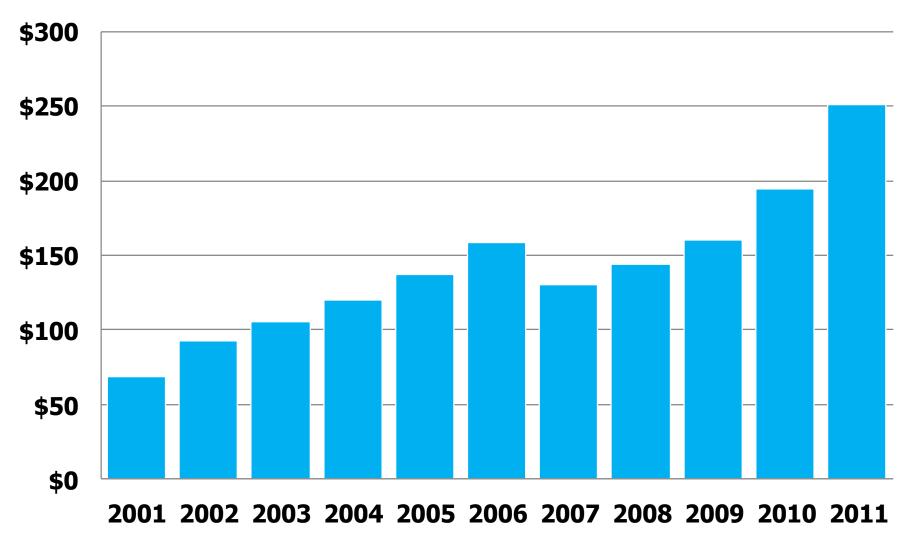


## **2011 Financial Highlights**





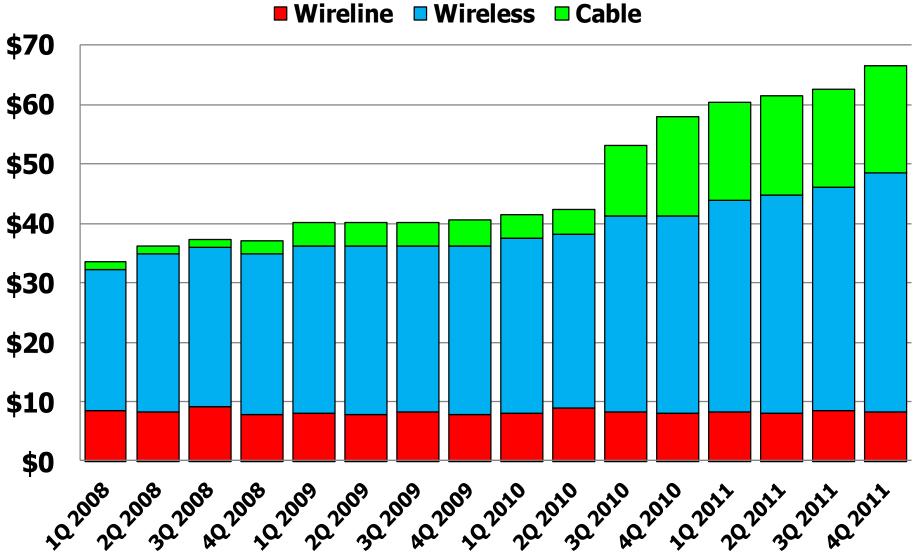
#### **Revenues (in millions)**



Note: Effective 2007, Shentel amended its agreement with Sprint Nextel. The net effect of this amendment was a reduction in both revenues and expenses.

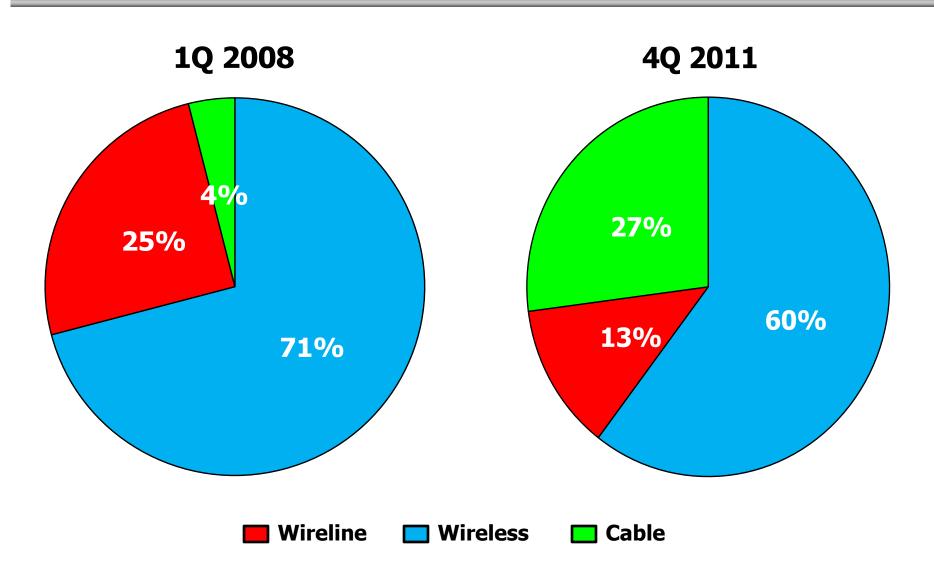


## Mix of Revenues by Quarter (in millions)



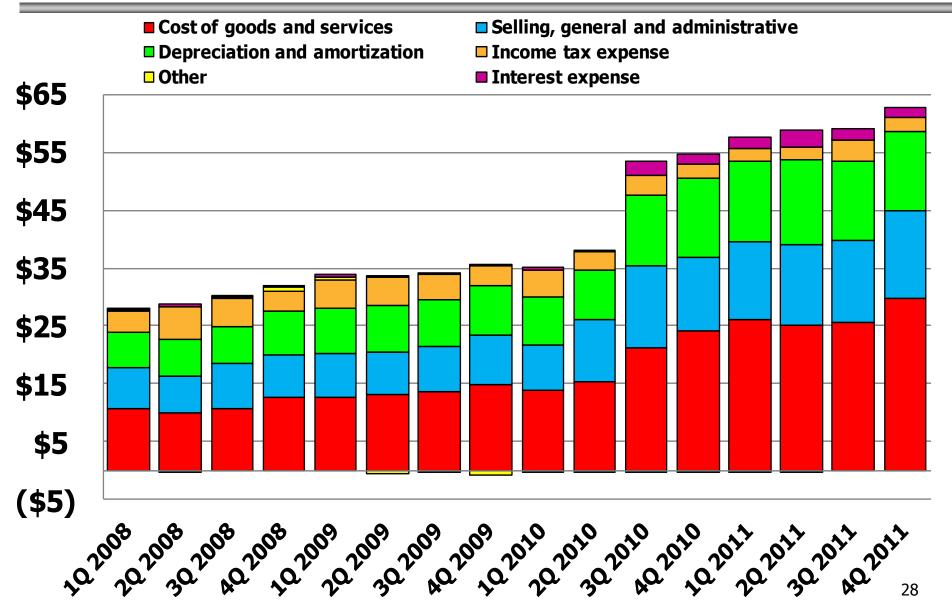


#### **Change in Mix of Revenues**



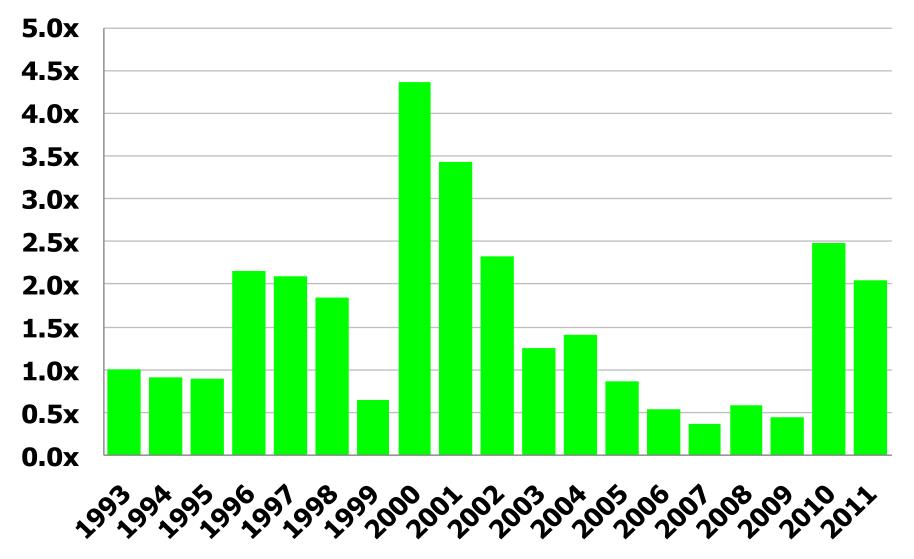


## **Expenses by Quarter (in millions)**



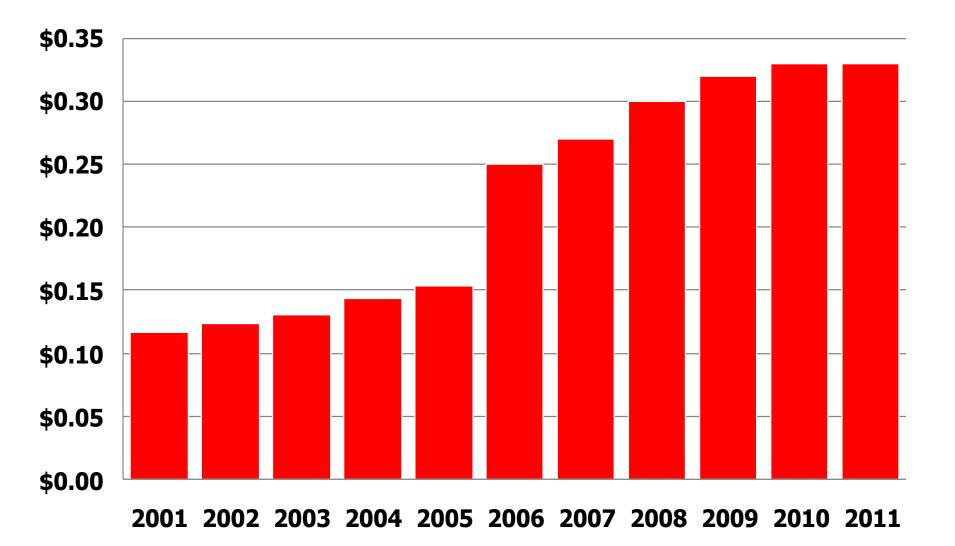


#### **Debt to Operating Cash Flow**





#### **Cash Dividends Per Share**







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