

#### 4Q 2015 Earnings Conference Call

February 26, 2016

#### Safe Harbor Statement

This presentation includes "forward-looking statements" within the meaning of Section 27A of the Securities Act and Section 21E of the Securities Exchange Act of 1934, as amended, regarding, among other things, our business strategy, our prospects and our financial position. These statements can be identified by the use of forward-looking terminology such as "believes," "estimates," "expects," "intends," "may," "will," "should," "could," or "anticipates" or the negative or other variation of these similar words, or by discussions of strategy or risks and uncertainties. These statements are based on current expectations of future events. If underlying assumptions prove inaccurate or unknown risks or uncertainties materialize, actual results could vary materially from the Company's expectations and projections. Important factors that could cause actual results to differ materially from such forward-looking statements include, without limitation, risks related to the following:

- Increasing competition in the communications industry; and
- A complex and uncertain regulatory environment.

A further list and description of these risks, uncertainties and other factors can be found in the Company's SEC filings which are available online at www.sec.gov, www.shentel.com or on request from the Company. The Company does not undertake to update any forward-looking statements as a result of new information or future events or developments.



## Use of Non-GAAP Financial Measures

Included in this presentation are certain non-GAAP financial measures that are not determined in accordance with US generally accepted accounting principles. These financial performance measures are not indicative of cash provided or used by operating activities and exclude the effects of certain operating, capital and financing costs and may differ from comparable information provided by other companies, and they should not be considered in isolation, as an alternative to, or more meaningful than measures of financial performance determined in accordance with US generally accepted accounting principles. These financial performance measures are commonly used in the industry and are presented because Shentel believes they provide relevant and useful information to investors. Shentel utilizes these financial performance acpital requirements, to incur indebtedness if necessary, return investment to shareholders and to fund continued growth. Shentel also uses these financial performance measures to evaluate the performance of its businesses and for budget planning purposes.



## Chris French President and CEO



## Fourth Quarter 2015 Highlights

#### Net Income Growth

- Increased 40% over Q4'14 to \$12.1 million
- Adjusted OIBDA increased 17.5% to \$40.1 million

#### Revenue Growth

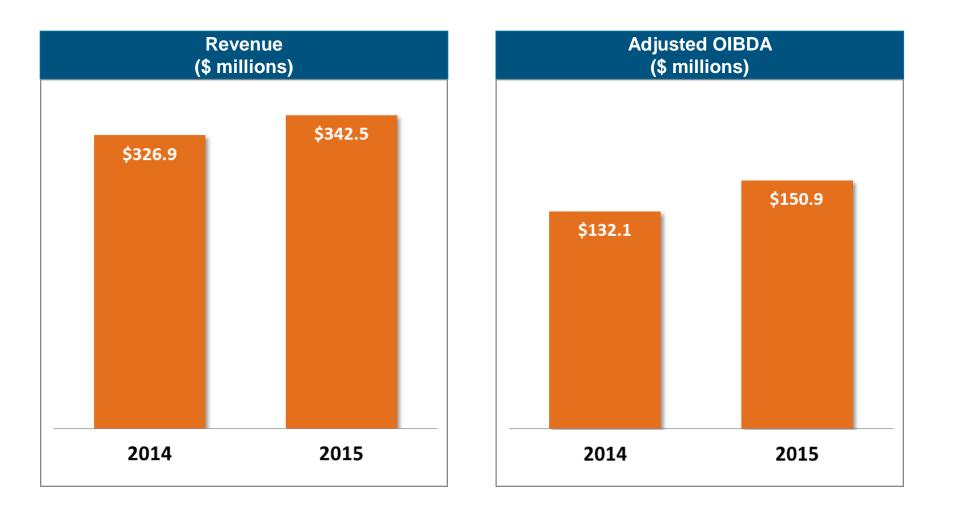
Revenue grew 5.4 % over Q4'14 to \$87.3 million

#### Customer Growth

	<u>12/31/14</u>	<u>12/31/15</u>	<u>Change</u>
Wireless	433,029	455,352	+22,323
Cable (RGUs)	121,716	126,071	+4,355

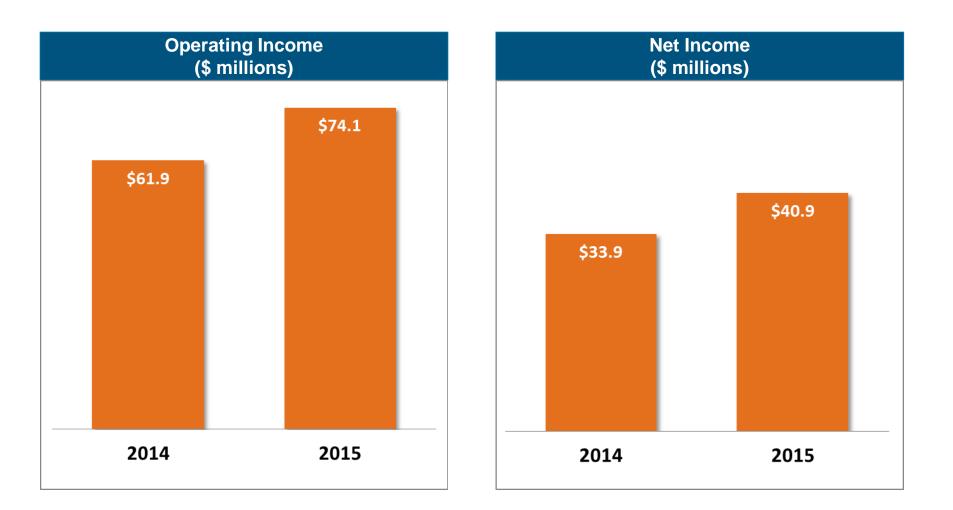


## 2015 Financial Highlights





## 2015 Financial Highlights





## Wireless Highlights

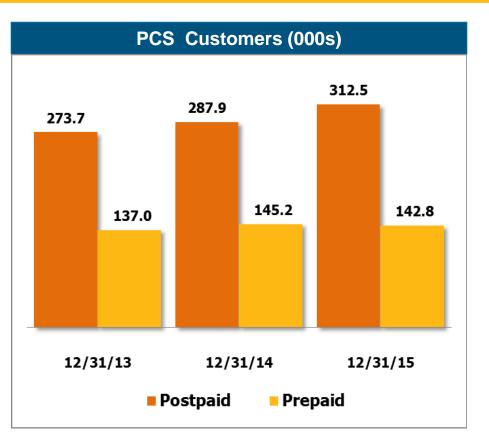
#### Postpaid Growth

Postpaid customers up 8.6% over last 12 months

#### Prepaid Decline

Prepaid customers down 1.6% over last 12 months

 Operating Income Increase FY'15 Improvement of \$5.1 million, or 7.4%

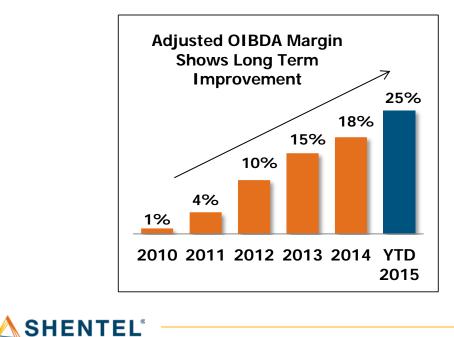


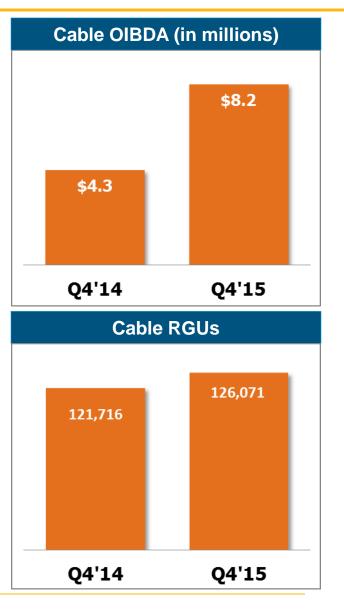


#### **Cable Highlights**

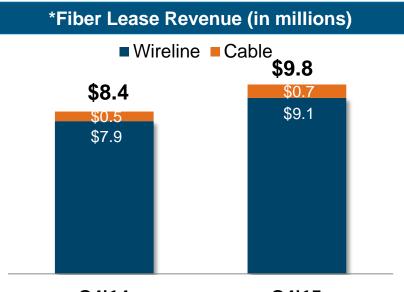
#### **Revenue Growth**

- Operating revenues \$25.7 million, growth of 15.8% over Q4'14
- Q4'15 Adjusted OIBDA \$8.2 million, up 90.4% from Q4'14
- 126,071 RGUs at Q4'15, up 3.6% over Q4'14





- Wireline and Cable -Fiber lease revenues of \$9.8 million, up 17.0% from Q4'14
- 158 towers generated
   \$1.8 million of OIBDA



Q4'14 Q4'15

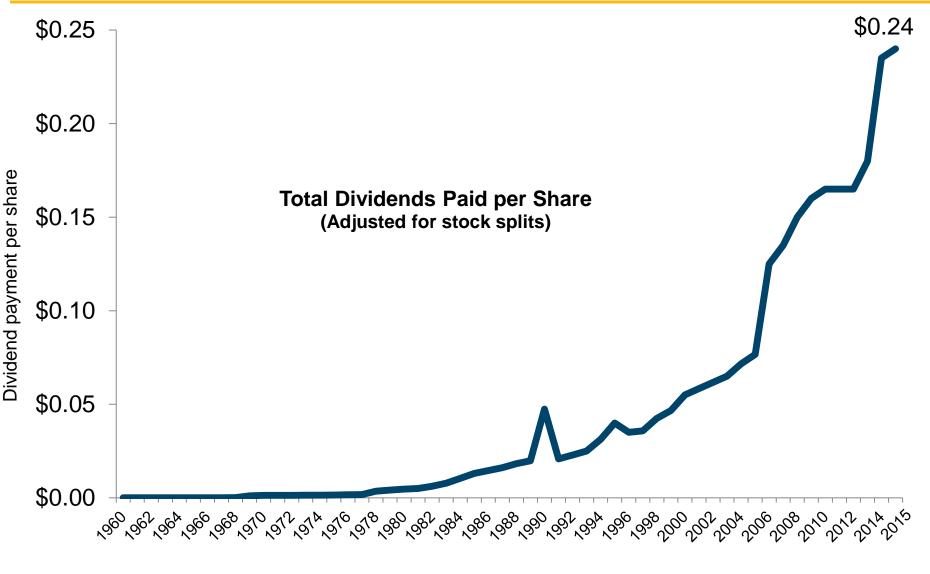
\*Includes both Affiliate and Non-affiliate revenues

#### Mobile Tower OIBDA (\$ thousands)

(in thousands)	<u>Q4'14</u>	<u>Q4'15</u>
Operating Income	\$1,233	\$1,405
Deprec. and Amort.	402	437
Loss on Asset Disposals	158	(5)
Share Based Compensation	7	9
Adjusted OIBDA	\$1,800	\$1,846



#### Annual Dividend Paid Every Year Since 1960



#### 

# Adele Skolits VP of Finance and CFO



### Profitability

#### Consolidated Results (\$ in thousands, except per share amounts)

	For the Quarter Ended:					
	12	/31/14	12	/31/15	Change	
<b>Operating Income</b>	\$	16,326	\$	21,721	33.0%	
Net Income	\$	8,649	\$	12,108	40.0%	
Earnings Per Share: Basic Diluted	\$ \$	0.18 0.18	\$ \$	0.24 0.24	33.3% 33.3%	



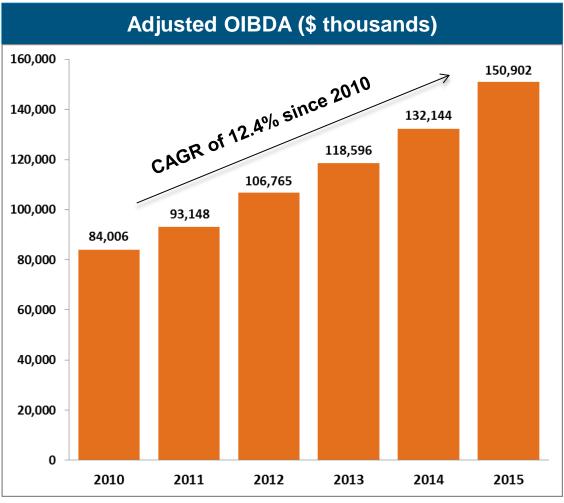
### Profitability

#### Adjusted OIBDA (\$ thousands)

	For the Quarter Ended:			For t	he Year End	ed:
	12/31/14	12/31/15	Change	12/31/14	12/31/15	Change
Operating Income	16,326	21,721	5,395	61,943	74,086	12,143
Depreciation and						
Amortization	17,176	17,583	407	65,890	70,702	4,812
Share Based Compensation	408	437	29	2,257	2,333	76
Loss on Asset Disposals	243	6	(237)	2,054	235	(1,819)
nTelos Acquisition Related						
Expenses		392	392	-	3,546	3,546
Adjusted OIBDA	34,153	40,139	5,986	132,144	150,902	18,758
Percent Change			17.5%			14.2%



### Growth in Adjusted OIBDA (\$ thousands)



\*See Appendix for reconciliation of net income to adjusted earnings per share.

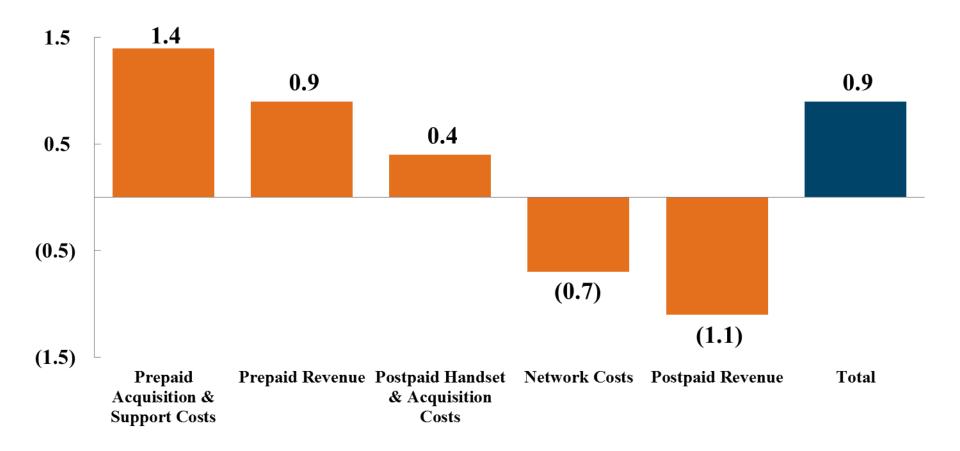


## Adjusted OIBDA by Segment (\$ millions)

	<u>Wire</u>	eless	<u>Cable</u>	<u>Wireline</u>
	<u>Q4'14</u>	<u>Q4'15</u>	<u>Q4'14 Q4'15</u>	<u>Q4'14 Q4'15</u>
Operating Income	\$ 18.2	\$ 18.9	\$ (1.9) \$ 2.2	\$ 3.2 \$ 4.6
Depreciation and amortization	7.9	8.3	6.1 5.8	3.0 3.3
Plus (gain) loss on asset sales	0.2	-	(0.1) 0.1	- 0.1
Share based compensation	0.1	0.1	0.2 0.1	0.1 0.1
Adjusted OIBDA	\$26.4	\$27.3	\$ 4.3 \$ 8.2	\$6.3 \$ 8.1
Percent Change		4%	90%	28%
Adjusted OIBDA Margin	50%	53%	19% 32%	40% 45%

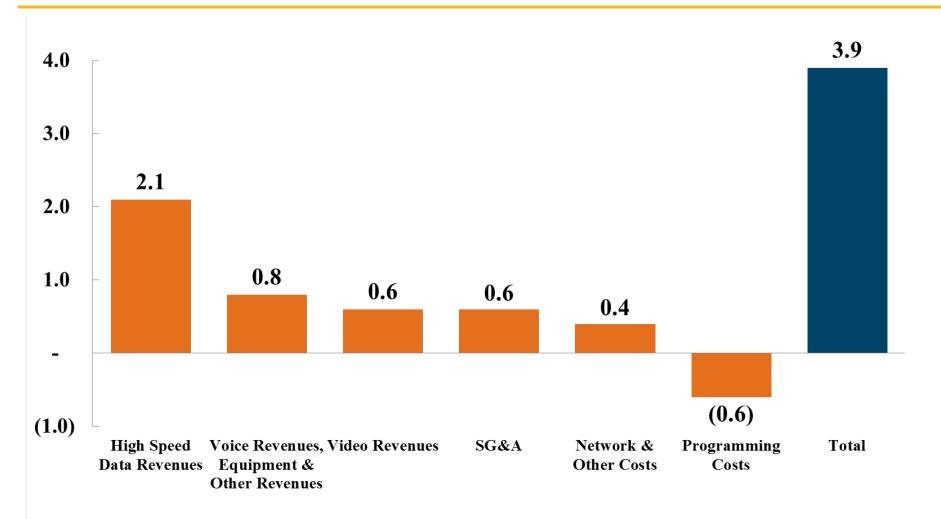


### Wireless Segment – Change in Adjusted OIBDA Q4'15 vs. Q4'14 (\$ millions)



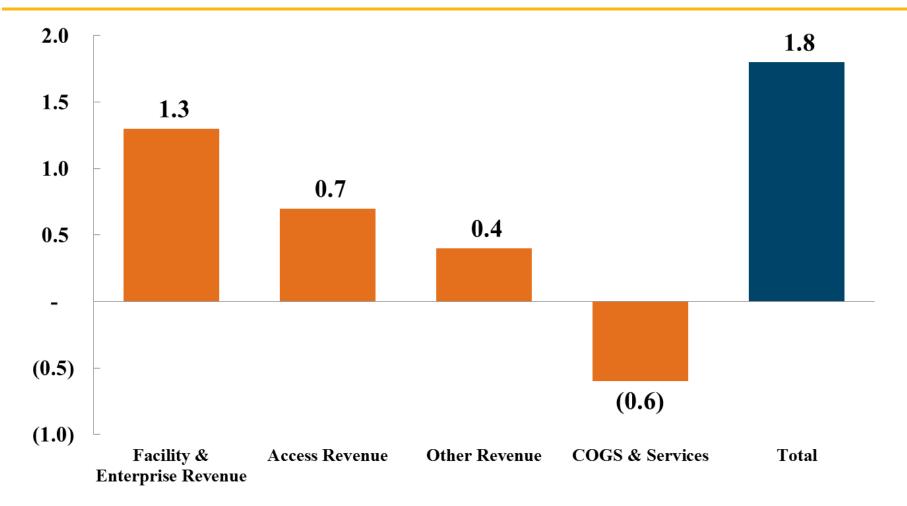


### Cable Segment – Change in Adjusted OIBDA Q4'15 vs. Q4'14 (\$ millions)





#### Wireline Segment – Change in Adjusted OIBDA Q4'15 vs. Q4'14 (\$ millions)

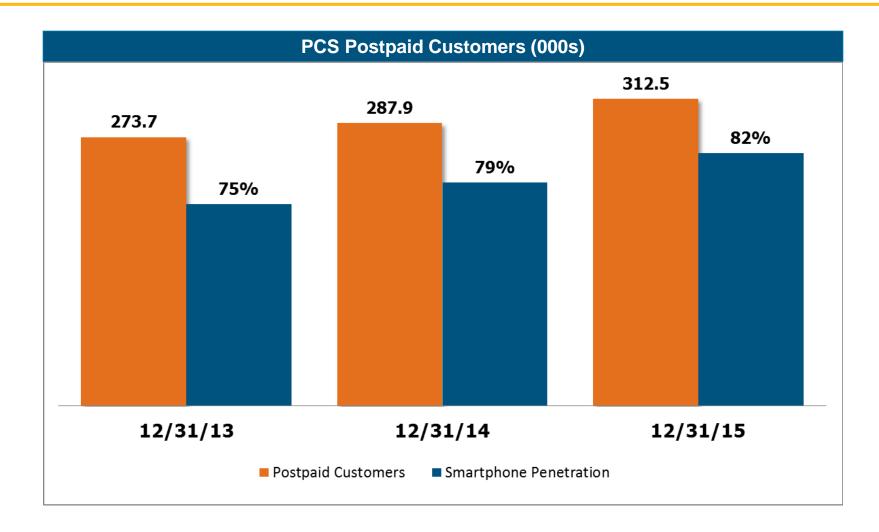




# EVP and COO

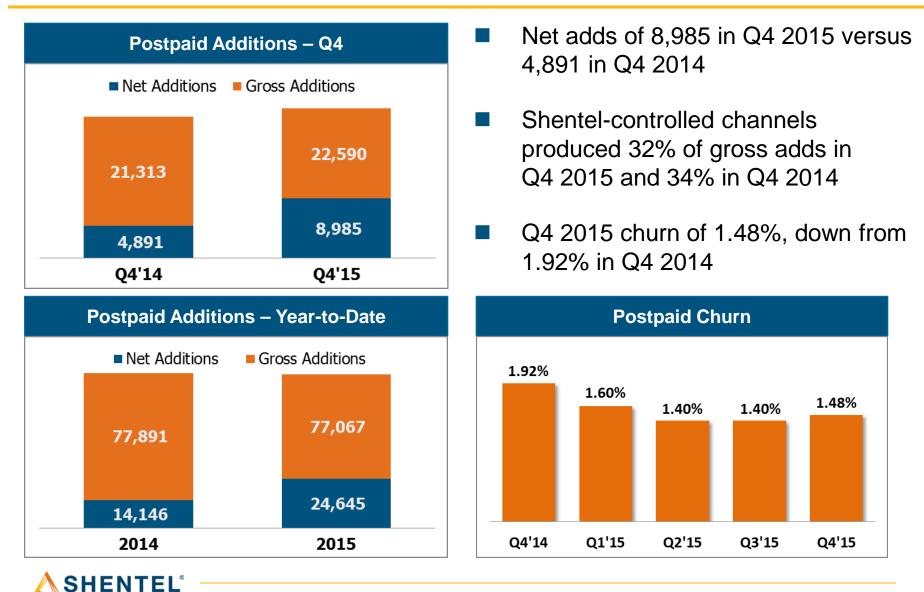


#### **Postpaid Customer Growth**

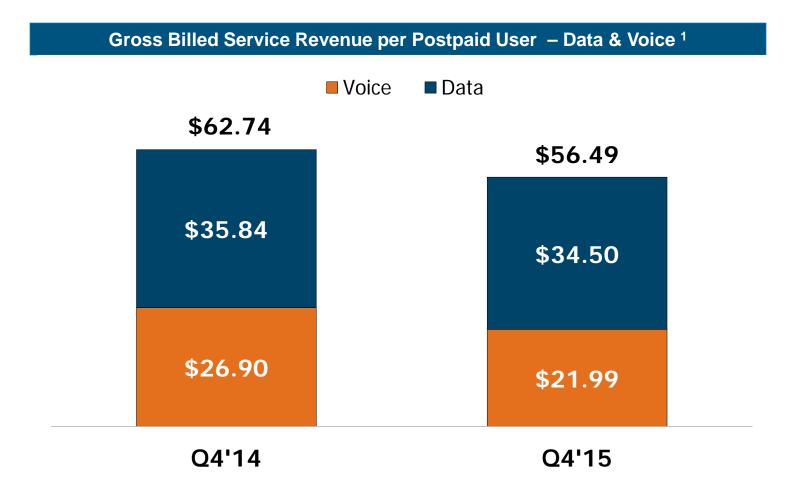




#### **Postpaid Customer Additions**



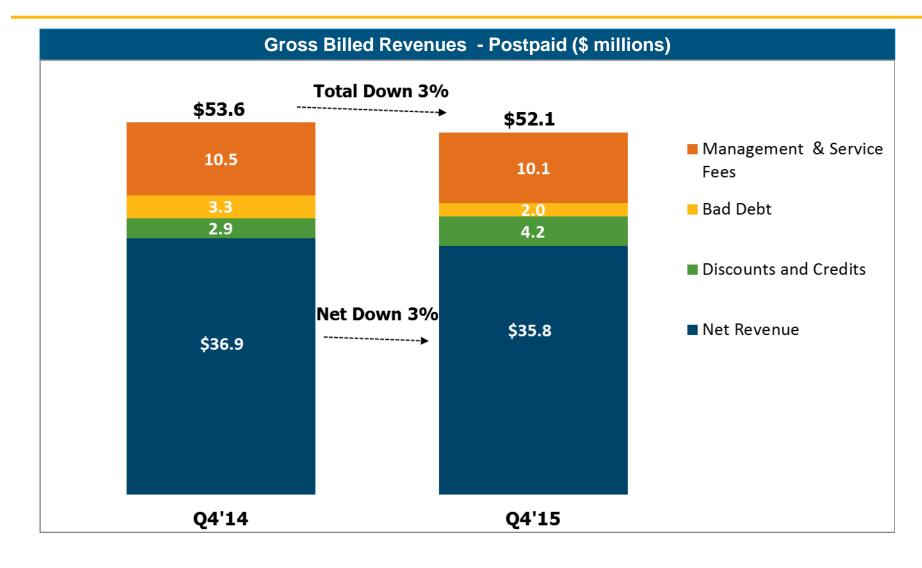
#### Billed Revenue per Customer Down; Data Usage Increasing



<sup>1</sup> – Before Service credits, bad debt, Sprint fees.



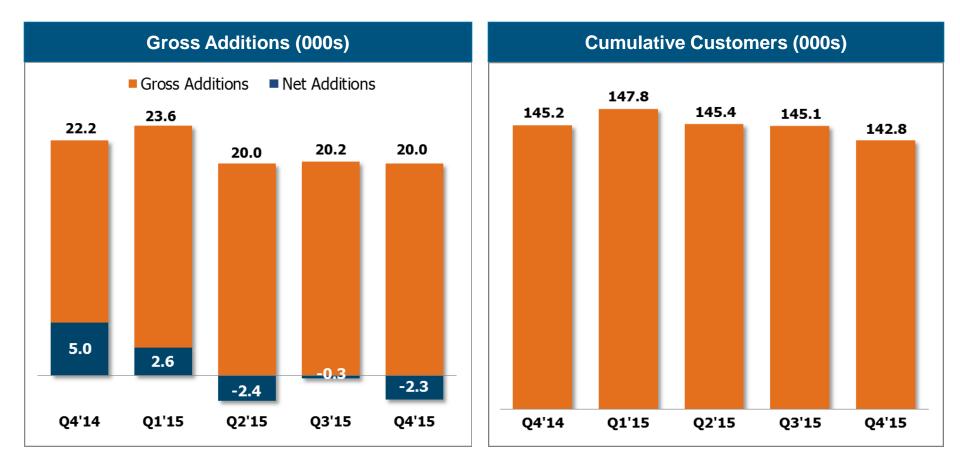
#### **PCS** Revenues



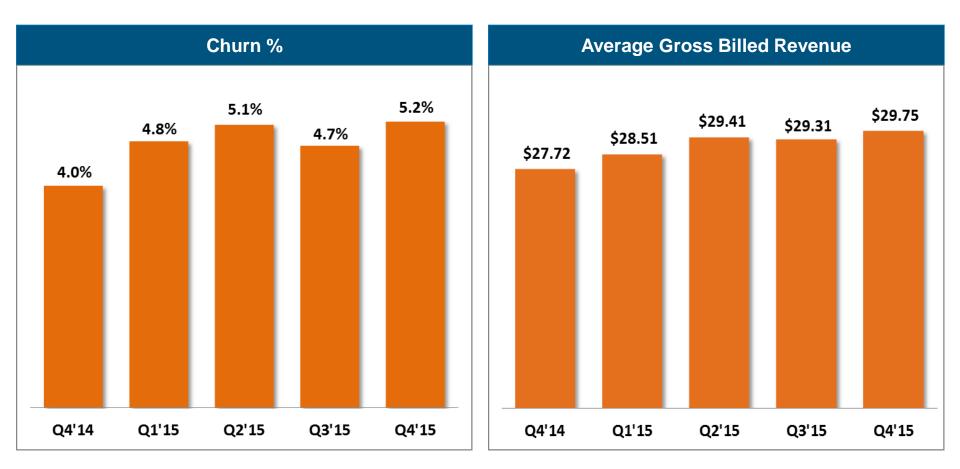


## **PCS Prepaid Statistics**

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## **PCS Prepaid Statistics**



#### Network Statistics at 12/31/15

#### 552 Cell Sites

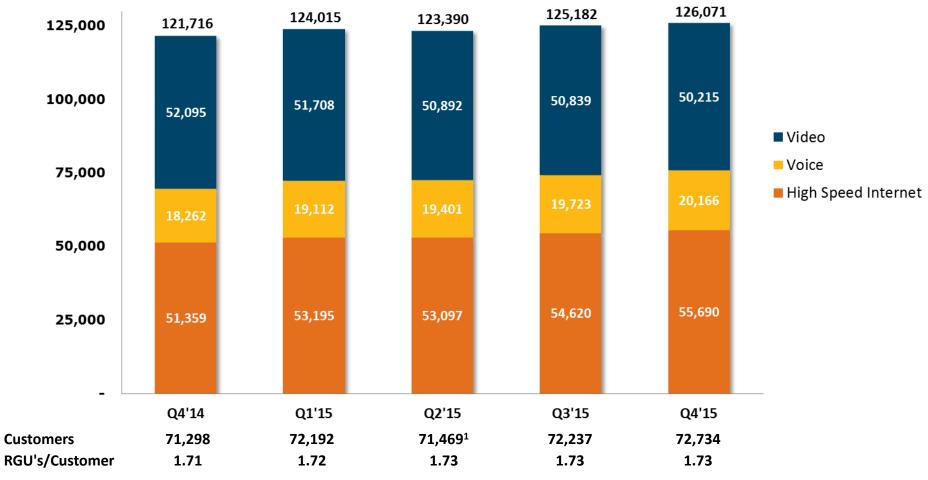
- 93% have a second LTE carrier at 800 MHz
- 189 sites have three carriers, including a second carrier at 1900 MHz

#### Traffic

- 91% of data traffic is on LTE, with 34% on 800 MHz
- Data usage grew 13% in Q4'15
- Average speeds of approximately 4 Mbps
- Average customer uses approximately 4.5 GB per month
- Dropped calls 0.5%
- Blocked calls 0.3%



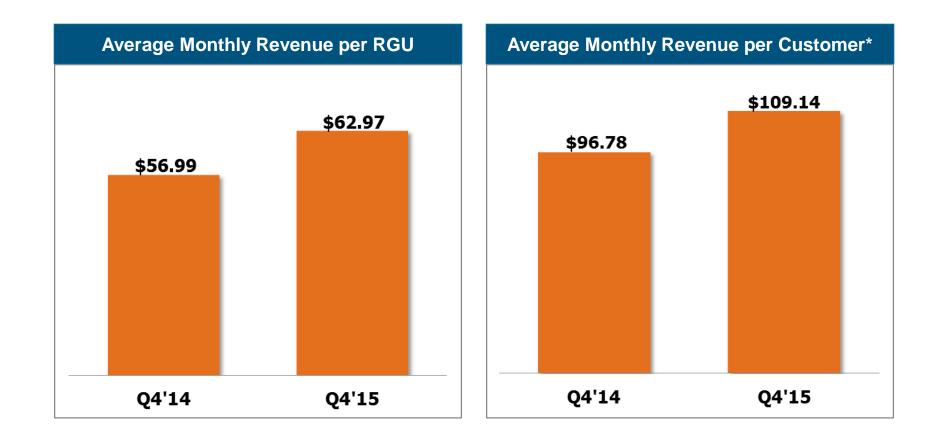
## Cable - RGU Growth by Quarter



1. College students disconnect during summer



#### Increasing Average Monthly Cable Revenue



\*Average monthly revenue per video subscriber was \$132.22 and \$156.57 for Q4 2014 and Q4 2015, respectively.



#### Key Operational Results – Cable\*

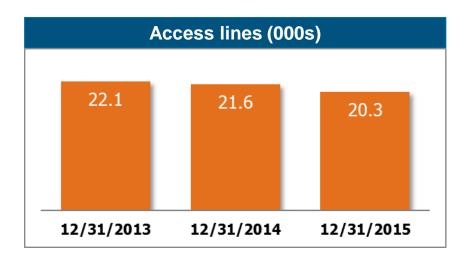
Homes Passed Total Revenue Generating Units Customer Relationships RGUs per Customer Relationship	<u>12/31/2013</u> 170,470 113,840 69,538 1.64	12/31/2014 171,589 121,716 71,298 1.71	<u>12/31/2015</u> 172,538 126,071 72,734 1.73
Video			
Revenue generating units	53,076	52,095	50,215
Penetration	31.1%	30.4%	29.1%
Digital video penetration	49.2%	65.9%	77.9%
High-speed Internet			
Available Homes	168,255	171,589	172,538
Revenue generating units	45,776	51,359	55,690
Penetration	27.2%	29.9%	32.3%
Voice			
Available Homes	163,282	168,852	169,801
Revenue generating units	14,988	18,262	20,166
Penetration	9.2%	10.8%	11.9%

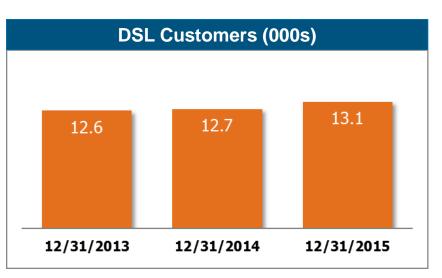
\*Excludes cable operations in Shenandoah County, VA which are included in the Wireline segment.



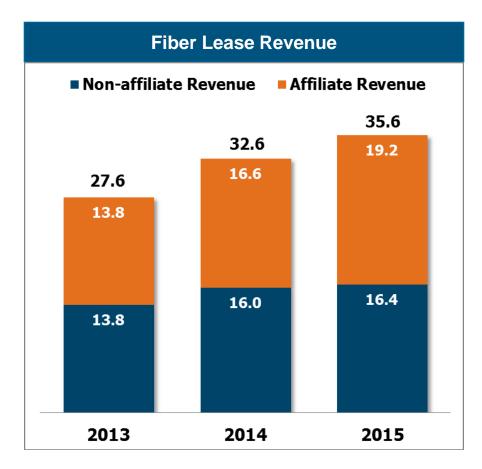
## Key Operational Results - Wireline

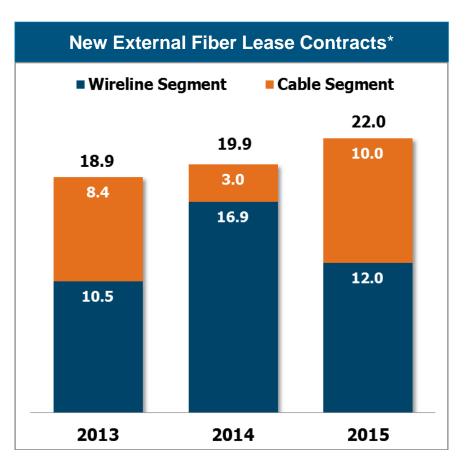
- Access line loss of 6.3% in past 12 months
- Broadband penetration in LEC area at 64.6%
- Total connections at 12/31/15 of 33.3 thousand
- 5,356 video subscribers at 12/31/15
- Effective Q4'15, subscribers were offered additional highspeed internet options





## Wireline and Cable Fiber Sales (\$ millions)

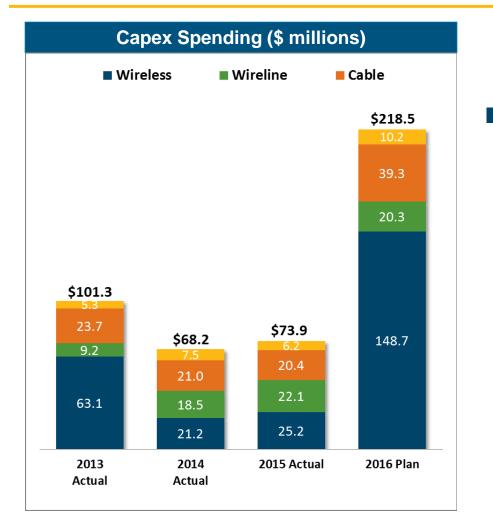




\* Amounts shown represent the total contract value. Contract Terms range from 36 to 120 months.



#### Investing in the Future



#### 2016 Capex Spending:

- 56% Upgrades and Expansion of nTelos network
- 17% Network Expansion
- 11% Additional Network Capacity
- 10% Network Maintenance
- 6% Success-Based





## Appendix



### Non-GAAP Financial Measures – Billed Revenue per Prepaid & Postpaid Subscriber

Dollars in thousands (except subscribers and revenue	per su	ıbscriber)		
		<u>4Q 2014</u>	4	<u>4Q 2015</u>
Gross billed revenue				
Wireless segment total operating revenues	\$	52,407	\$	51,954
Equipment revenue		(1,653)		(1,305)
Tower lease revenue		(2,626)		(2,733)
Gross billed revenue – prepaid		(11,826)		(12,827)
Prepaid service fee		700		769
Other revenue		(93)		(81)
Wireless service revenue – postpaid		36,909		35,777
Service credits		2,947		4,194
Write-offs		3,339		1,987
Management fee		3,801		3,681
Service fee		6,651		6,441
Gross billed revenue – postpaid	\$	53,647	\$	52,080
Average Prepaid subscribers		142,192		143,723
Billed revenue per Prepaid subscriber	\$	27.72	\$	29.75
Average Postpaid subscribers		285,024	:	307,294
Billed revenue per Postpaid subscriber	\$	62.74	\$	56.49

Calculation of Billed revenue per subscriber = Gross billed revenue / Average subscribers / 3 months



#### Postpaid PCS Customers Top Picks Q4 2015

<ul> <li>Top Service Plans – 37</li> <li>Gross Adds</li> </ul>	'% of  ■	<b>Top Devices</b> – New A – All Channels	Activations
Unlimited	11%	iPhone	46%
Tablet Plan (1GB/100MB)	10%	Samsung Galaxy S	16%
High Speed Data Share	10%	LG G Pad	6%
(40GB/1GB)		LG Note	4%
Everything Data Share 1500	6%	LG G4	3%

Smartphones made up 82% of the Postpaid base in Q4'15, up from 81% in Q3'15, and 79% in Q4'14.



- 46% of Q4 Gross Adds
- 28% of iPhones were sold or upgraded in Shentelcontrolled channels
- 39.9% of 12/31/15 Postpaid customers had the iPhone, up from 38.3% at 9/30/15 and 35.1% at 12/31/14.
- iPhone Base 12/31/15
  - 64% iPhone 6, 6S, 6 Plus, 6S Plus
  - 28% iPhone 5, 5C & 5S
  - 9% iPhone 4 & 4S



## Non-GAAP Financial Measure – Average Monthly Cable Revenue

Dollars in thousands (except subscribers and reve	nue j	per user)		
		<u>Q4 2014</u>		<u>Q4 2015</u>
Net Service Revenue	\$	18,549	\$	21,334
Set-top box rentals	Ψ	1,816	Ψ	2,041
FUSC and pass-through fees		359		398
Video, Internet & Voice Revenue		<b>20,724</b>		23,773
Other miscellaneous revenue				-
		1,508		1,968
Total Operating Revenue		22,232		25,741
Video revenue		11,738		12,627
Internet revenue		7,319		9,263
Voice revenue		1,667		1,883
		00 704	*	
Video, Internet & Voice Revenue	_\$	20,724	\$	23,773
	\$	20,724	\$	23,773
Average Subscribers	\$		\$	
<u>Average Subscribers</u> Video		52,248		50,613
<u>Average Subscribers</u> Video Internet	\$	52,248 51,033	>	50,613 55,254
<u>Average Subscribers</u> Video Internet Voice	\$	52,248 51,033 17,928	>	50,613 55,254 19,977
<u>Average Subscribers</u> Video Internet	\$	52,248 51,033	>	50,613 55,254
<u>Average Subscribers</u> Video Internet Voice	\$	52,248 51,033 17,928	*	50,613 55,254 19,977
<u>Average Subscribers</u> Video Internet Voice Revenue Generating Units (RGUs)	\$	52,248 51,033 17,928 121,208	*	50,613 55,254 19,977 125,843
Average Subscribers Video Internet Voice Revenue Generating Units (RGUs) Average Customer Relationships	\$	52,248 51,033 17,928 121,208	≯	50,613 55,254 19,977 125,843
Average Subscribers Video Internet Voice Revenue Generating Units (RGUs) Average Customer Relationships Average Revenue Per User (ARPU) Revenue Generating Units (RGUs)	-	52,248 51,033 17,928 121,208 71,380		50,613 55,254 19,977 125,843 72,605
Average Subscribers Video Internet Voice Revenue Generating Units (RGUs) Average Customer Relationships Average Revenue Per User (ARPU)	-	52,248 51,033 17,928 121,208 71,380 56.99		50,613 55,254 19,977 125,843 72,605 62.97



## Key Operational Results – Mobile Company

