

## Shenandoah Telecommunications Company INVESTOR PRESENTATION OCTOBER 2014



This presentation includes "forward-looking statements" within the meaning of Section 27A of the Securities Act and Section 21E of the Securities Exchange Act of 1934, as amended, regarding, among other things, our business strategy, our prospects and our financial position. These statements can be identified by the use of forward-looking terminology such as "believes," "estimates," "expects," "intends," "may," "will," "should," "could," or "anticipates" or the negative or other variation of these similar words, or by discussions of strategy or risks and uncertainties. These statements are based on current expectations of future events. If underlying assumptions prove inaccurate or unknown risks or uncertainties materialize, actual results could vary materially from the Company's expectations and projections. Important factors that could cause actual results to differ materially from such forward-looking statements include, without limitation, risks related to the following:

- Increasing competition in the communications industry; and
- □ A complex and uncertain regulatory environment.

A further list and description of these risks, uncertainties and other factors can be found in the Company's SEC filings which are available online at www.sec.gov, www.shentel.com or on request from the Company. The Company does not undertake to update any forward-looking statements as a result of new information or future events or developments.

## SHENTEL Use of Non-GAAP Financial Measures

Included in this presentation are certain non-GAAP financial measures that are not determined in accordance with US generally accepted accounting principles. These financial performance measures are not indicative of cash provided or used by operating activities and exclude the effects of certain operating, capital and financing costs and may differ from comparable information provided by other companies, and they should not be considered in isolation, as an alternative to, or more meaningful than measures of financial performance determined in accordance with US generally accepted accounting principles. These financial performance measures are commonly used in the industry and are presented because Shentel believes they provide relevant and useful information to investors. Shentel utilizes these financial performance acpital requirements, to incur indebtedness if necessary, return investment to shareholders and to fund continued growth. Shentel also uses these financial performance measures to evaluate the performance of its businesses and for budget planning purposes.



#### Our vision:

#### Shentel will ensure that rural communities

have access to the same level of telecommunication services as those found **anywhere else** in the U.S.

Our mission:

#### Shentel is committed to enriching the lives of the customers we serve

with the highest quality telecommunications services by making **major investments** in technology, using **innovative thinking** and delivering **high quality local customer service** 

that makes using technology easy.



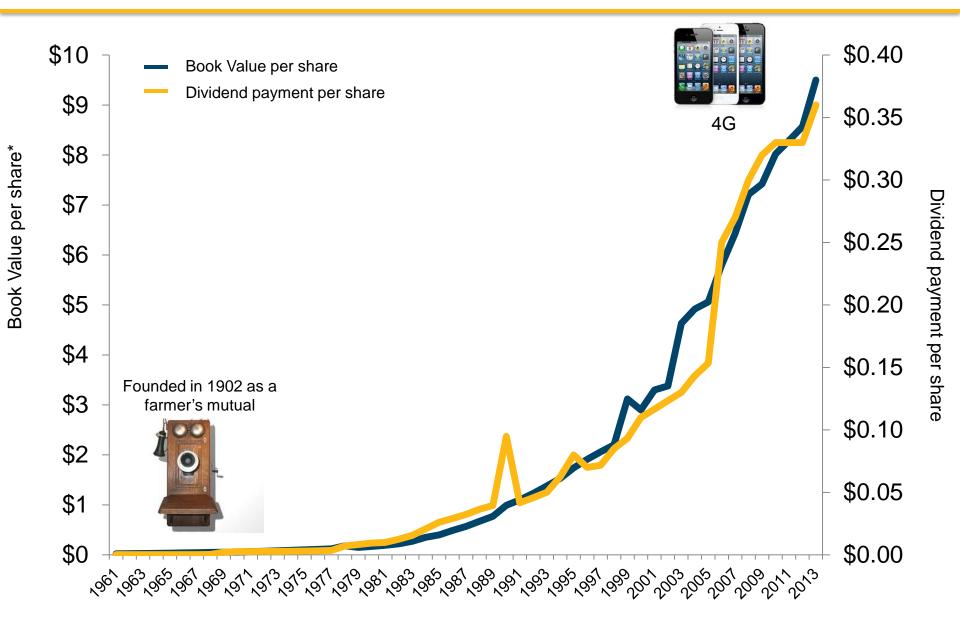
Providing a broad range of diversified telecommunications services to customers in the Mid-Atlantic United States and the exclusive personal communications service ("PCS") Affiliate of Sprint in portions of Pennsylvania, Maryland, Virginia and West Virginia.

#### Diverse Revenue Streams

- 3 complementary revenue streams: Wireless, Cable and Wireline
- All divisions are OIBDA positive
- Substantial Network Upgrade
  - Both 4G and Cable upgrades completed in 2013
  - CapEx expected to reduce significantly in 2014
- Significant Opportunity for Improved Cable Performance
  - Acquired neglected assets
  - Making progress building the Shentel Cable brand
- Tower Leasing Business Provides Steady Recurring Cash Flow
  - We own 154 towers with an average of 2.3 tenants each
- Fiber
  - We control 3,918 route miles of fiber
  - Writing \$1.3 million of fiber revenue contracts monthly over the TTM

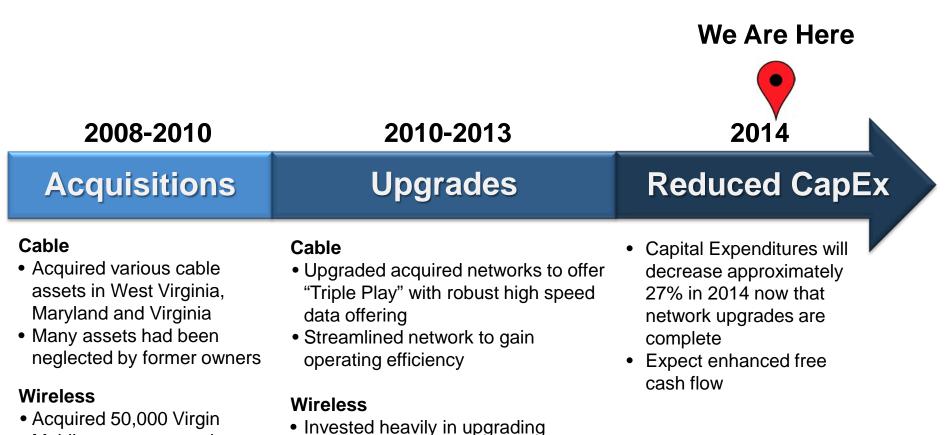


## **Building Value Since 1902**



\*Adjusted for stock splits

## **SHENTEL** Upgrades Complete; Cap Ex Decreasing



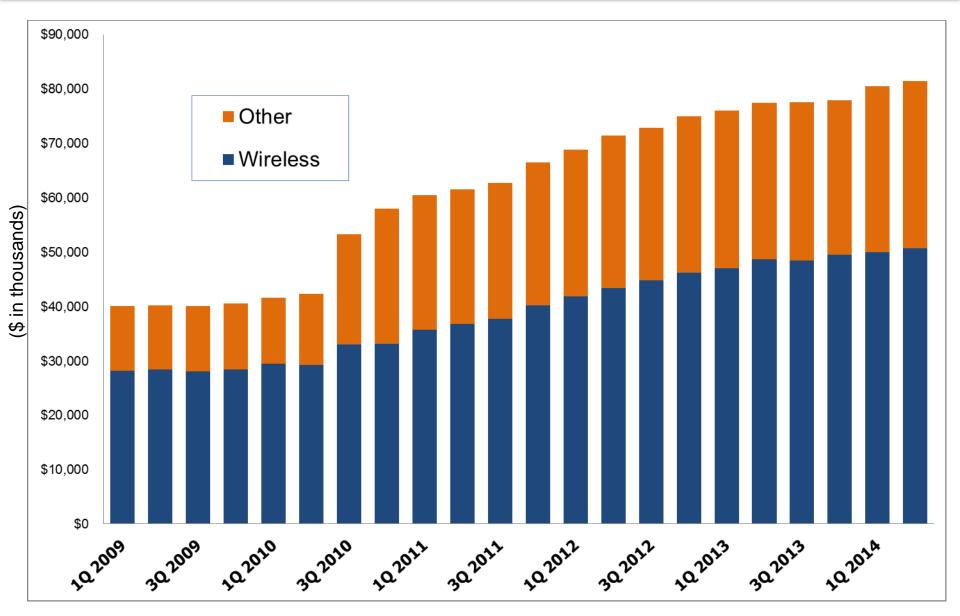
wireless networks to 4G LTE as part

of the Sprint Network Vision project

Mobile customers and began selling Virgin Mobile and Boost prepaid

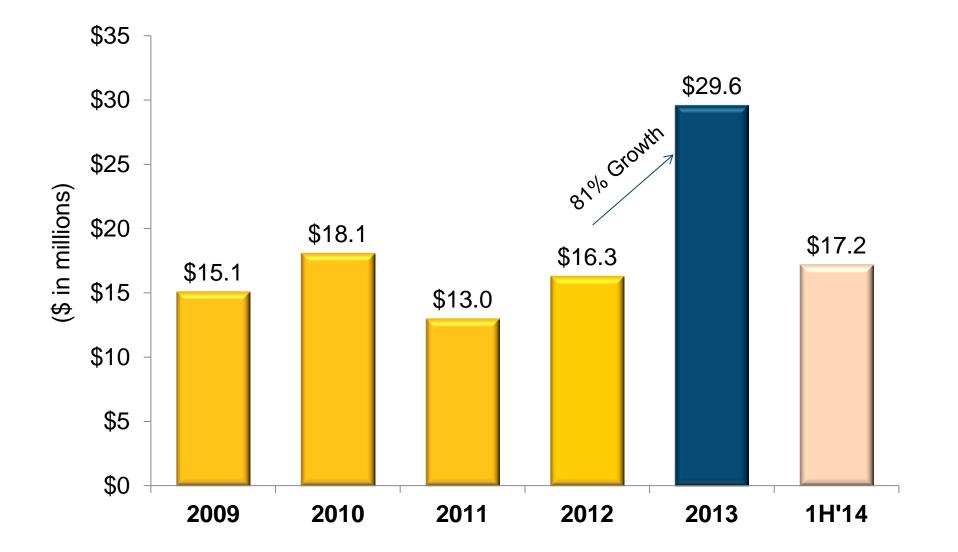


### **External Revenues by Segment**



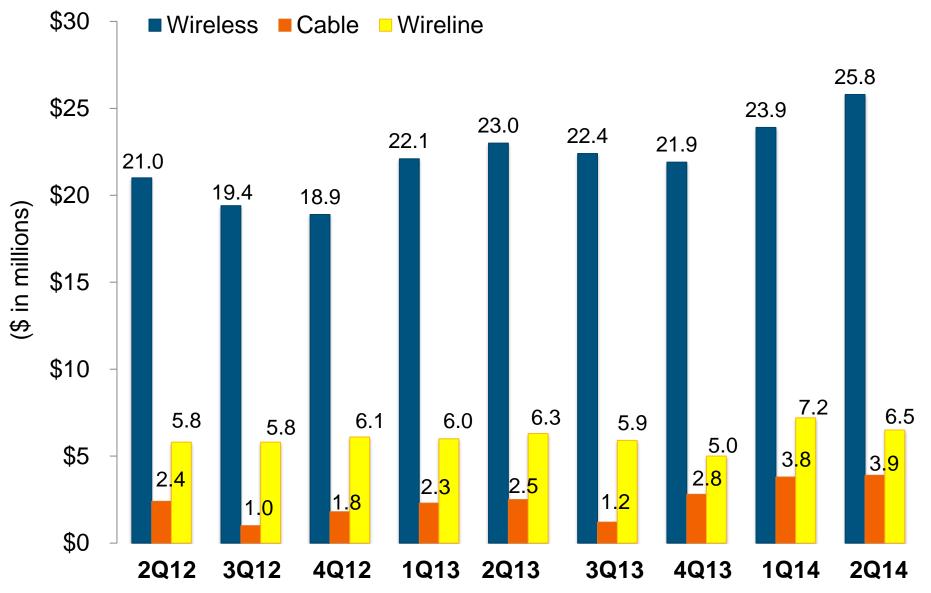


#### **Historical Net Income**





#### Adjusted OIBDA by Segment

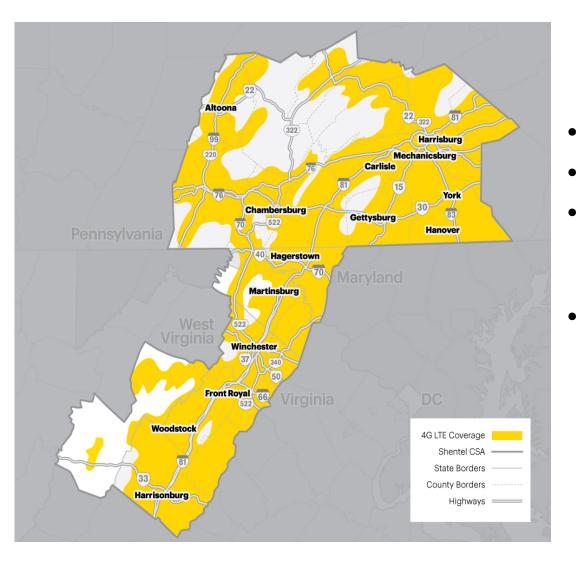




# WIRELESS SEGMENT



### **Network Overview**



- One of only 2 Sprint affiliates
- 2.1 million covered POPs
- 416k total subscribers
  - 20% penetration of covered POPs
- 528 base stations

## LONG TERM CONTRACT:

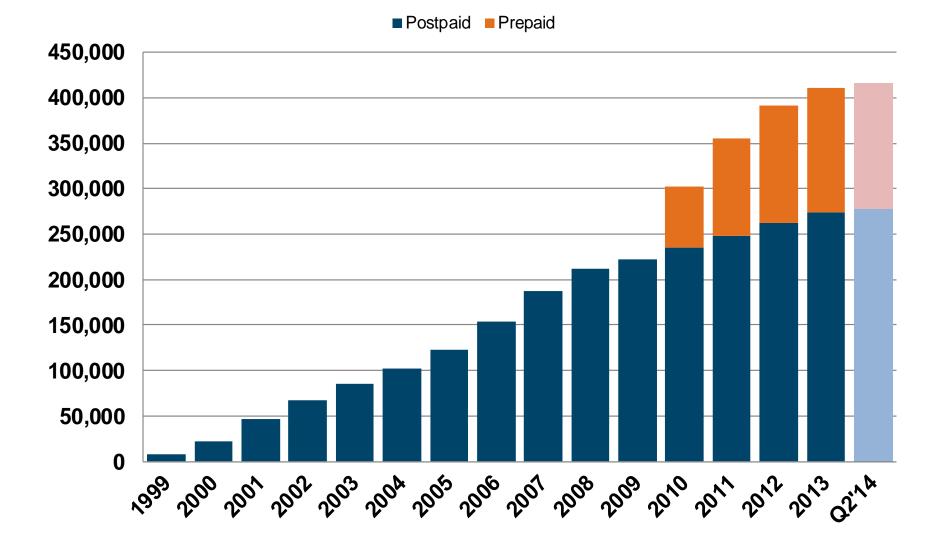
- Initial contract term to 2024
- Two 10-year renewals
- Payment at termination
- 22% Fee (Management: 8%; Service: 14%); capped for the duration of the contract

### **SPRINT PROVIDES:**

- Spectrum
- Brand
- National Platform
- Access to Sprint vendors on similar terms
- Billing
- Customer Care
- Long Distance
- Travel/Roaming
- National Distribution (Commissions and Handset Subsidies)



#### PCS Subscriber Growth



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### **Diverse PCS Sales Channels**





Postpaid Chanı		
Corporate	9 16	
Branded	19	
Local Agents (LFI)	7	
Nationals (Big Box Retailers)	78	
Total	120	



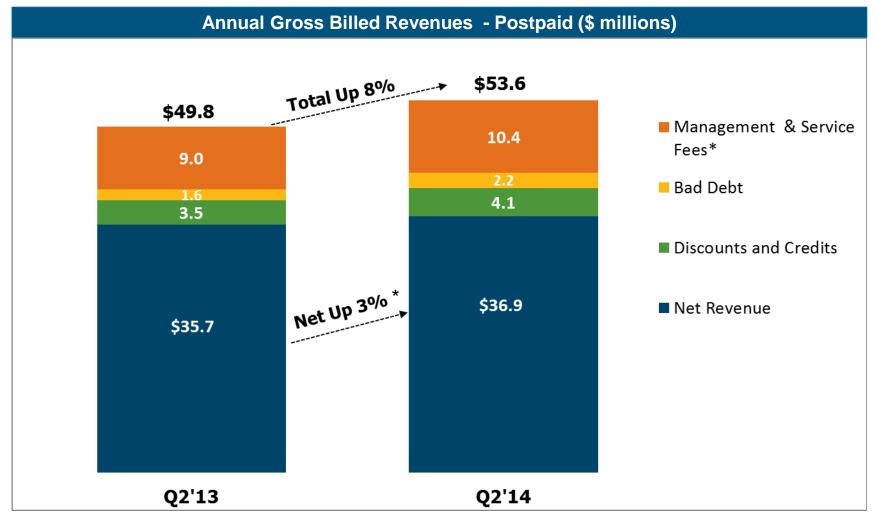




As of 6/30/2014							
	Shentel PCS	nTelos	US Cellular	Sprint Nextel	T-Mobile	Verizon Wireless	AT&T Mobile
Covered POPS (in 000s)	2,100	6,000	31,729	279,000	290,000	308,000	321,000
% Growth	4.6%	0.7%	(6.1%)	(0.5%)	2.6%	4.5%	3.5%
Penetration	19.8%	7.6%	14.2%	16.4%	13.9%	34.0%	25.3%

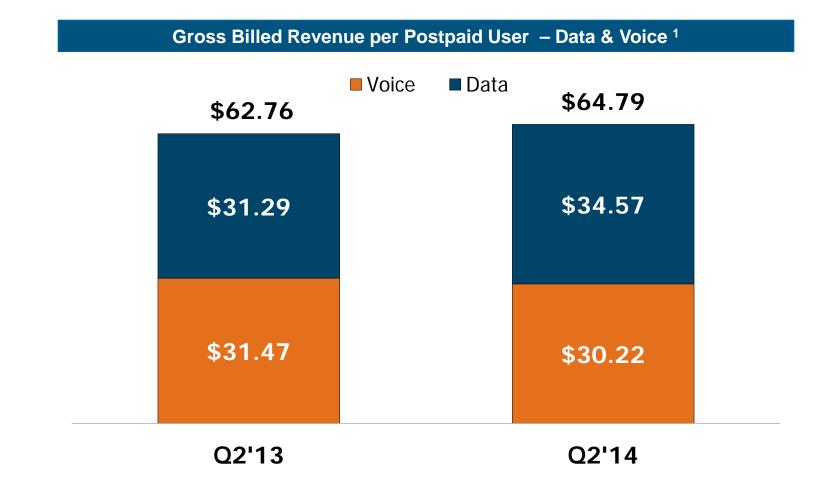
Source: Company filings, SNL Kagan, and Shentel estimates; Covered pops and penetration as of June 30, 2014; Growth and penetration rates cover Postpaid and Prepaid subs only; % growth for trailing twelve months as of June 30, 2014; excludes acquisitions and divestitures





\*Net service fee increased from 12% to 14% effective 8/1/2013

## SHENTEL Key PCS Results – Average Postpaid

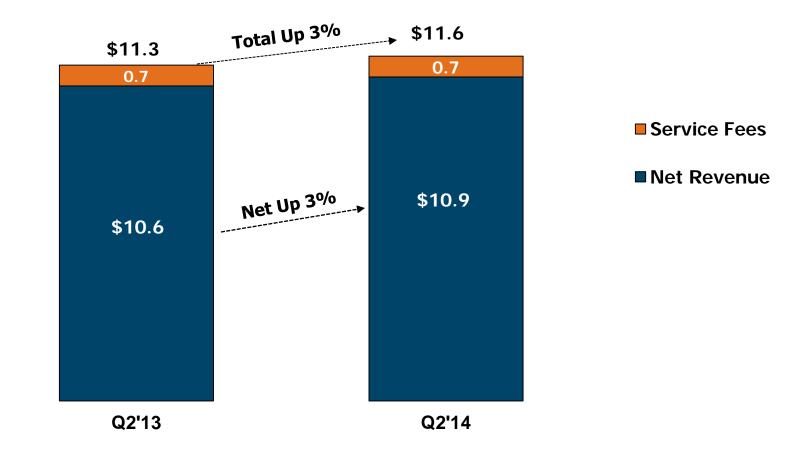


<sup>1</sup> – Before Service credits, bad debt, Sprint Nextel fees.

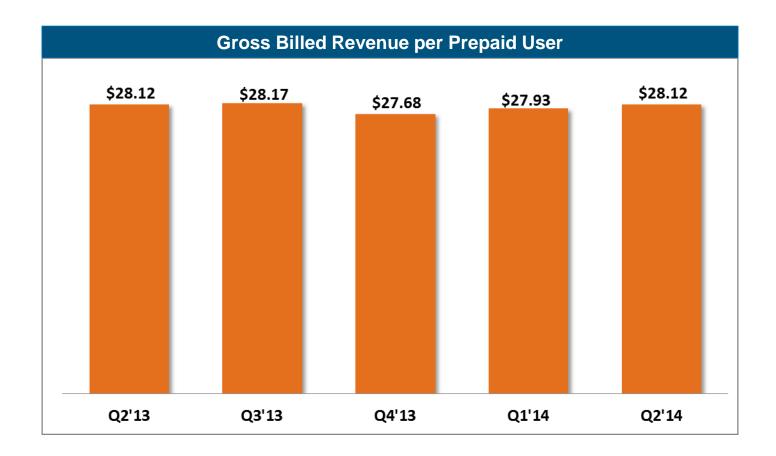


#### **PCS Revenues - Prepaid**

Gross Billed Revenues - Prepaid (\$ millions)



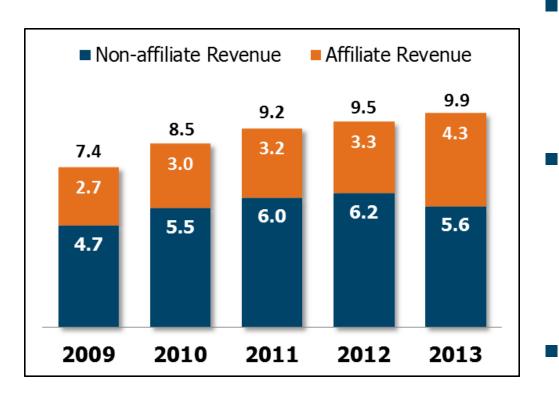
## **SHENTEL** Key PCS Results – Average Prepaid



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### Steady Recurring Cash Flow



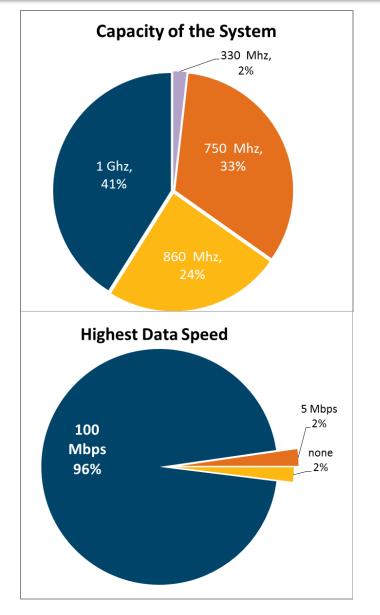
- Tower lease revenue of \$9.9 million in FY'13 with \$6.2 million of EBITDA
- Long-term opportunity to increase leasing revenues given growing demand for data
- Company owns 154 cell towers
  - Most carriers do not own their own towers



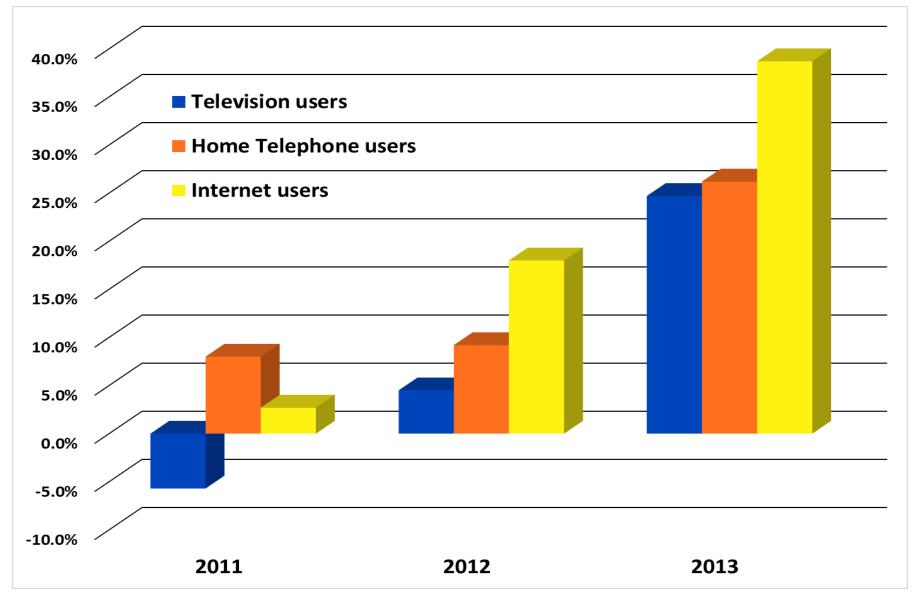
# **CABLE SEGMENT**

## **SHENTEL** Cable: Important Growth Initiative Since 2008

- Focus on broadband
- Diversifies revenue streams
- Opportunity to consolidate cable providers in region
- Strong regional presence
- Long-term opportunity to acquire/upgrade neglected markets
- Strong demand in the region for high-speed "triple play" offering

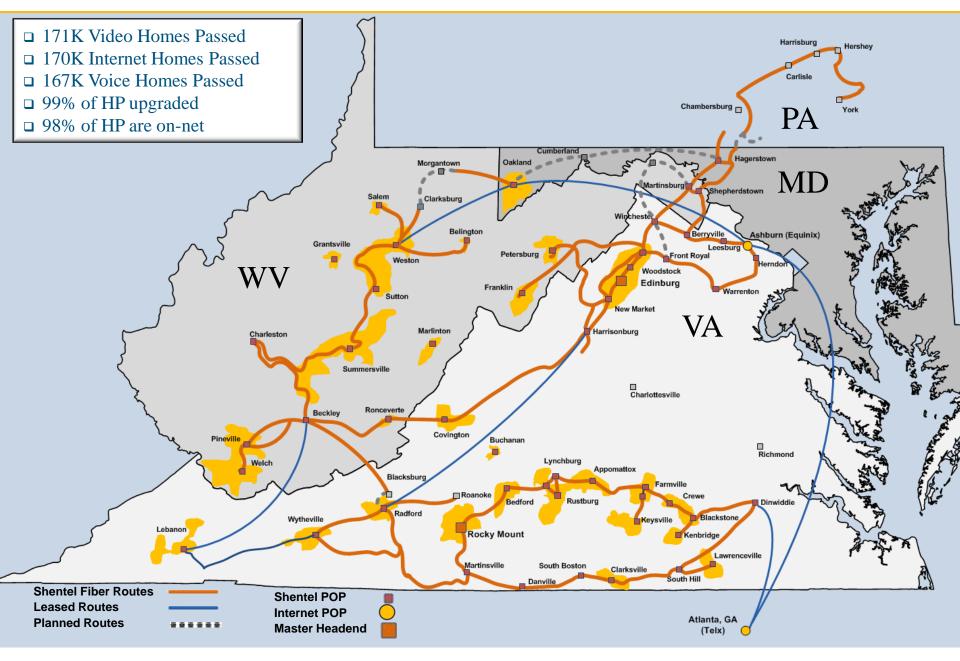


## **SHENTEL** Cable: Net Promoter Score Improvement





#### **Cable Network**





#### **Shentel Cable**

- Improved customer experience: higher speeds, lower cost, and choice to bundle or pick and choose services
- We own/control our backbone fiber network and our telephone switch
- Local/Regional focus

#### **Competitors**

#### Verizon/CenturyLink/Frontier

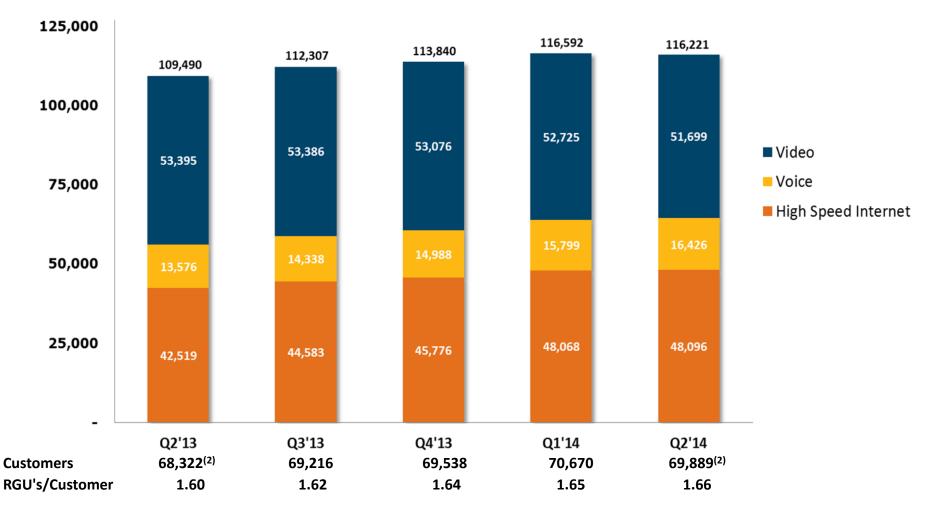
- DSL- slower service
- Requires significant capital expenditure to offer comparable service to Cable
- Loss of cash flow from shrinking voice service
- Bundling of satellite video with their voice and DSL

#### **Dish/DirecTV**

- Bundling of telco, DSL and voice with their video
- Satellite internet is fast but has limited capacity
- No local presence

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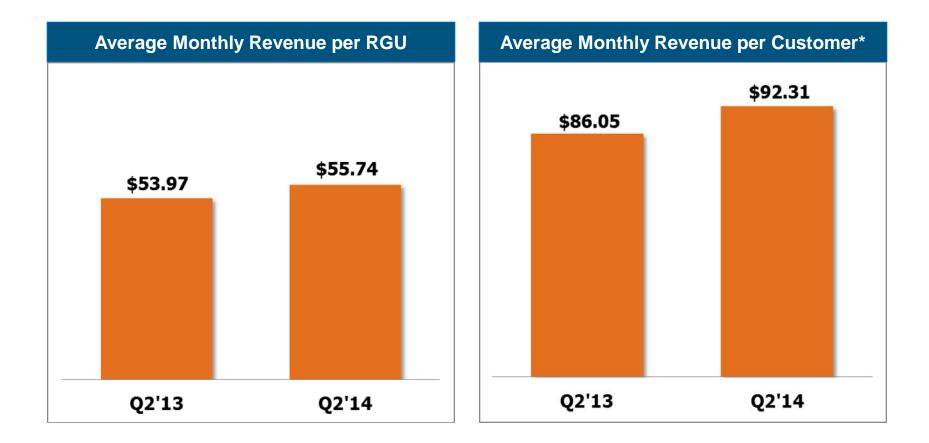
## Sequential RGU Growth



1. Prior periods revised to reflect transfer of Shenandoah County, VA video activities to Wireline

2. College students disconnect during summer

## **SHENTEL** Average Monthly Revenue is Growing



\*Average monthly revenue per video subscriber was \$109.66 and \$124.32 for Q2 2013 and Q2 2014, respectively.



#### How Does Shentel Compare?

	June 30,		Peer
	<u>2013</u>	<u>2014</u>	Average*
<u>Video</u>			
Homes Passed	168,523	171,147	
Penetration	31.7%	30.2%	30.9%
High-speed Internet			
Available Homes	166,675	168,923	
Penetration	25.5%	28.5%	29.4%
Voice			
Available Homes	161,709	166,186	
Penetration	8.4%	9.9%	8.2%

#### Acquired Neglected Markets; Opportunity to Drive Higher Penetration

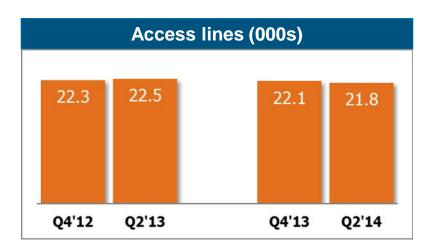
\* Note: Peer Average information derived from SNL Kagan data as of 6/30/2014 for 10 comparably sized companies: Anne Arundel Broadband; Baja Broadband; BendBroadband; Comporium Communications; Fidelity Communications; Morris Broadband; Northland Cable Television; Schurz Communications; WEHCO Video; Zito Media.

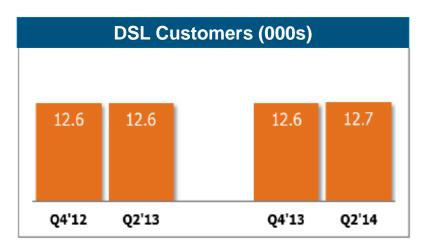


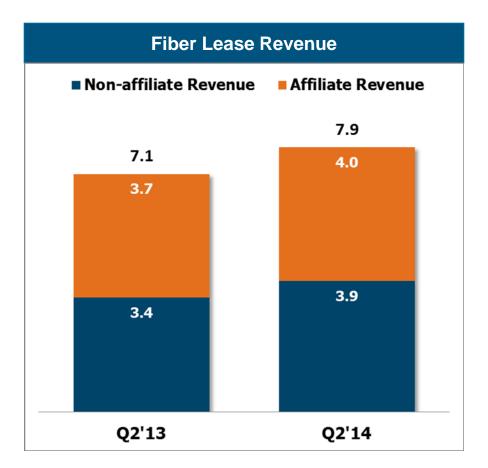
# WIRELINE SEGMENT

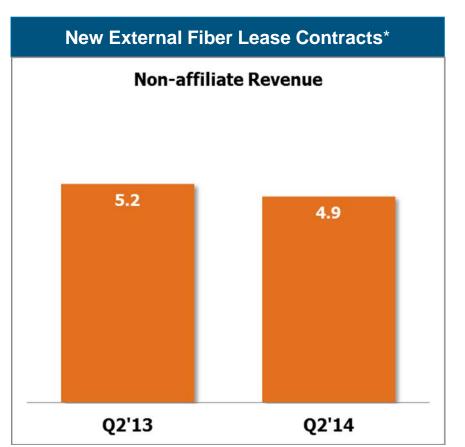


- Access line loss of 2.8% in past 12 months
- Broadband penetration in LEC area at 58.2%
- Total connections at 6/30/14 of 34.5 thousand
- Over 6,000 video subscribers at 6/30/14





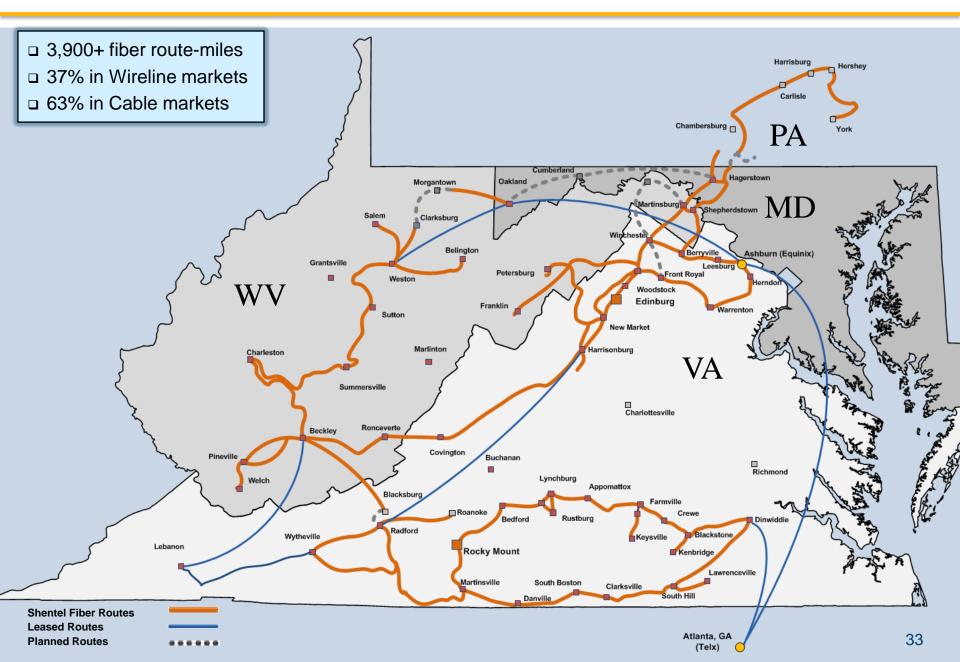




\* Amounts shown represent the total contract value. Contract Terms range from 36 to 120 months. Revenues may be booked either in the Wireline or Cable segment depending on which assets are used to provide the service.

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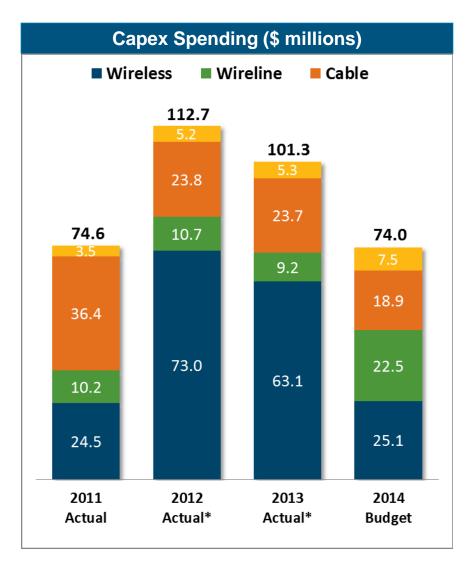
#### **Fiber Network**





# **CAPITAL INVESTMENT**

## **SHENTEL** Significant Reduction in 2014 Cap Ex



- 2014 Capex Spending:
  - 24% Maintenance
  - 24% Capacity
  - 30% Network Expansion
  - 22% Success-Based

\* Accounts payable at December 31, 2013 and 2012 included \$7.6 million and \$24.7 million associated with PCS Network Vision capital expenditures. These amounts were included in the statements of Cash Flows in the year that the payables were satisfied.







# **APPENDIX**

## Postpaid PCS Customers Top Picks Q2 2014

Top Service Plans – 84% of	Top Devices – New Activations
Gross Adds	– All Channels

Unlimited, My Way38%iPhone32%\* Sprint Framily23%Samsung Galaxy S22%3G/4G Tablet 1GB14%Samsung Galaxy Tablet20%Everything Data 15009%Samsung Galaxy Tablet20%

Smartphones made up 77% of the Postpaid base in Q2 and Q1 2014, up from 70% in Q2 2013.

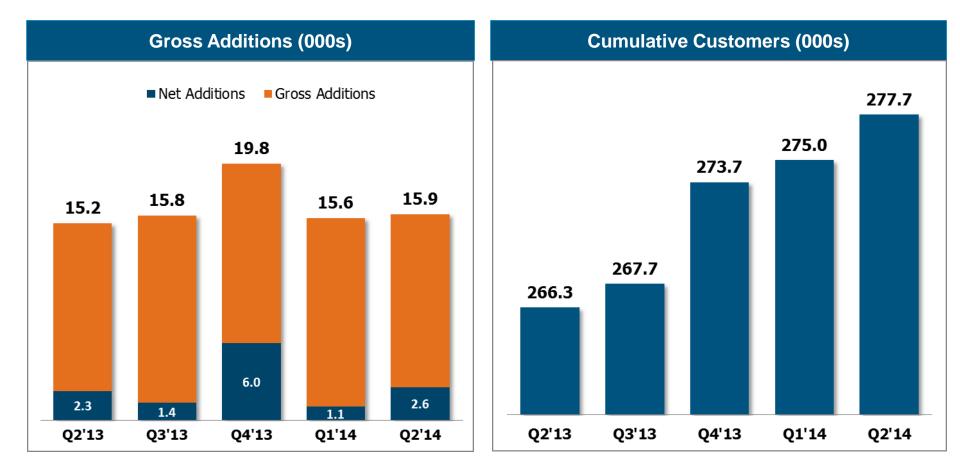
Customers with 4G LTE handsets in Q2 2014 – 57.5%

\* New Service Plan offered in Q2 2014



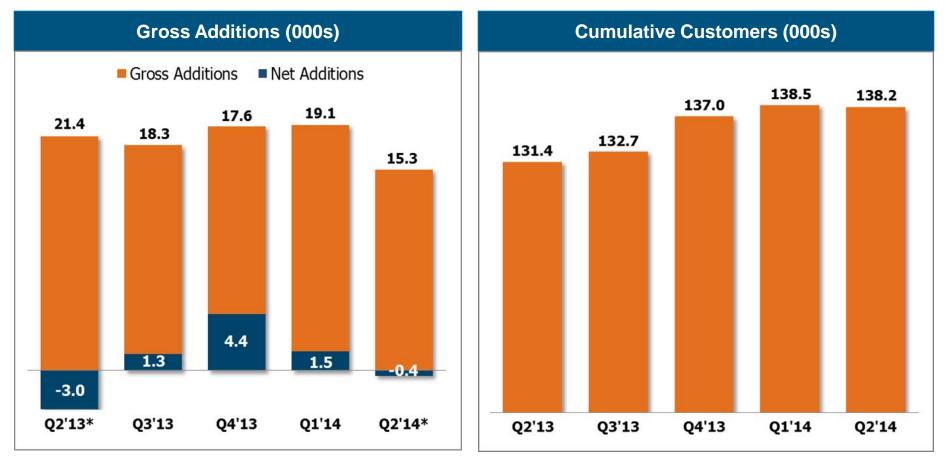


### **PCS Postpaid Statistics**





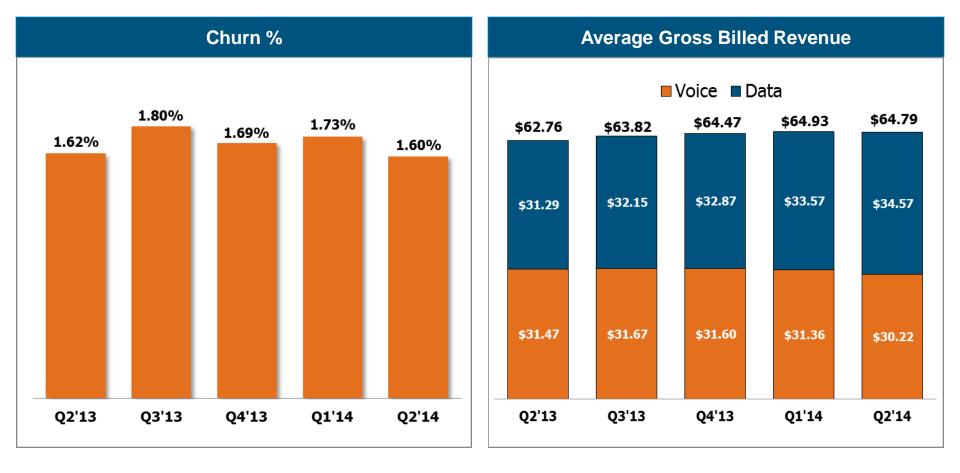
### **PCS Prepaid Statistics**



\*The loss of customers in Q2'13 related to more stringent governmental requirements for customers renewing their eligibility for the government subsidized Assurance program.

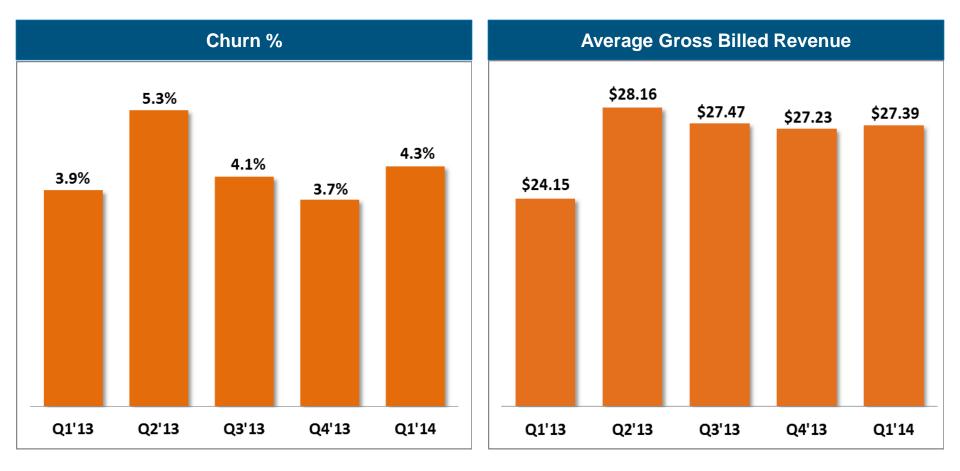


#### **PCS Postpaid Statistics**





### **PCS Prepaid Statistics**



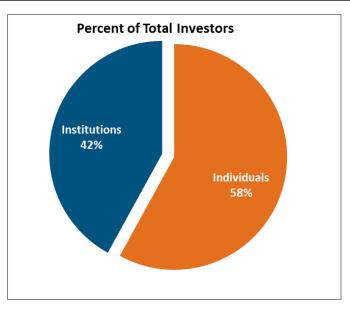




"Shenandoah Telecommunications Company was selected from among thousands for its exemplary trustworthy behavior."

## SHENTEL Top Ten Institutional Shareholders at 6/30/14

		<u>% Shares</u>
Holder Name / Fund Name	<u>Mkt Val</u>	<u>Outstanding</u>
BlackRock Institutional Trust Company, N.A.	\$52,855,106	7.20%
The Vanguard Group, Inc.	35,397,992	4.82%
12 West Capital Management, L.P.	32,967,955	4.49%
Dimensional Fund Advisors, L.P.	16,897,715	2.30%
Seven Locks Capital Management LP	14,708,708	2.00%
State Street Global Advisors (US)	12,514,674	1.71%
Northern Trust Investments, N.A.	8,599,315	1.17%
Renaissance Technologies Corp.	7,992,704	1.09%
James Investment Research Inc.	7,874,336	1.07%
Teton Advisors, Inc.	7,615,000	1.04%
1		





## **Covering Analysts**

Analyst Firm	<b>Contact Name</b>
Drexel Hamilton, LLC	Barry Sine
Friedman, Billings, Ramsey & Co. Inc.	David Dixon
Raymond James & Associates, Inc.	<b>Ric Prentiss</b>