### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

### FORM 8-K

#### CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): February 28, 2014

## Shenandoah Telecommunications Company

(Exact name of registrant as specified in its charter)

Virginia (State or other jurisdiction of incorporation) 0-9881 (Commission File Number) 54-1162807 (IRS Employer Identification No.)

500 Shentel Way P.O. Box 459 Edinburg, VA (Address of principal executive offices)

**22824** (Zip Code)

Registrant's telephone number, including area code: (540) 984-4141

Not applicable

### (Former name or former address, if changed since last report.)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

• Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

• Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

• Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2-(b))

• Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

### Item 7.01 Regulation FD Disclosure.

The following information is furnished pursuant to Regulation FD: On February 28, 2014, Shenandoah Telecommunications Company held its fourth quarter 2013 earnings release conference call. The materials attached hereto as Exhibit 99.1 were utilized during the conference call. These materials are also available on the Company's website.

These materials may contain forward-looking statements about Shenandoah Telecommunications regarding, among other things, our business strategy, our prospects and our financial position. These statements can be identified by the use of forward-looking terminology such as "believes," "estimates," "expects," "intends," "may," "will," "should," "could," or "anticipates" or the negative or other variation of these or similar words, or by discussions of strategy or risks and uncertainties. Shenandoah Telecommunications undertakes no obligation to revise or update such statements to reflect current events or circumstances after the date hereof, or to reflect the occurrence of unanticipated events.

#### Item 9.01 Financial Statements and Exhibits.

### (c) Exhibits

The following exhibit is furnished with this Current Report on Form 8-K.

#### 99.1 Fourth Quarter 2013 Earnings Release Conference Call Slides

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

### SHENANDOAH TELECOMMUNICATIONS COMPANY (Registrant)

February 28, 2014

/s/ Adele M. Skolits Adele M. Skolits Vice President - Finance and Chief Financial Officer (Duly Authorized Officer)



# 4Q 2013 Earnings Conference Call

February 28, 2014



This presentation includes "forward-looking statements" within the meaning of Section 27A of the Securities Act and Section 21E of the Securities Exchange Act of 1934, as amended, regarding, among other things, our business strategy, our prospects and our financial position. These statements can be identified by the use of forward-looking terminology such as "believes," "estimates," "expects," "intends," "may," "will," "should," "could," or "anticipates" or the negative or other variation of these similar words, or by discussions of strategy or risks and uncertainties. These statements are based on current expectations of future events. If underlying assumptions prove inaccurate or unknown risks or uncertainties materialize, actual results could vary materially from the Company's expectations and projections. Important factors that could cause actual results to differ materially from such forward-looking statements include, without limitation, risks related to the following:

- Increasing competition in the communications industry; and
- A complex and uncertain regulatory environment.

A further list and description of these risks, uncertainties and other factors can be found in the Company's SEC filings which are available online at www.sec.gov, www.shentel.com or on request from the Company. The Company does not undertake to update any forward-looking statements as a result of new information or future events or developments.



Included in this presentation are certain non-GAAP financial measures that are not determined in accordance with US generally accepted accounting principles. These financial performance measures are not indicative of cash provided or used by operating activities and exclude the effects of certain operating, capital and financing costs and may differ from comparable information provided by other companies, and they should not be considered in isolation, as an alternative to, or more meaningful than measures of financial performance determined in accordance with US generally accepted accounting principles. These financial performance measures are commonly used in the industry and are presented because Shentel believes they provide relevant and useful information to investors. Shentel utilizes these financial performance acpital requirements, to incur indebtedness if necessary, return investment to shareholders and to fund continued growth. Shentel also uses these financial performance measures to evaluate the performance of its businesses and for budget planning purposes.





# President and CEC



# Q4'13 Highlights

## Net Income Growth – Q4'13 v. Q4'12

- Increased 36% to \$6.7 million
- Adjusted OIBDA increased 12% to \$29.0 million

### Revenue Growth

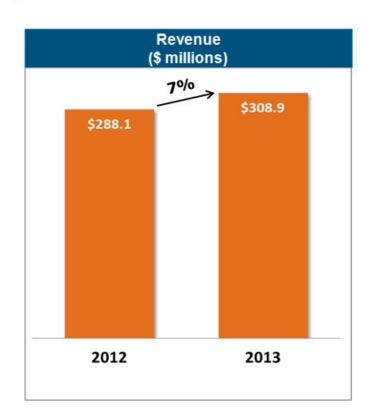
Revenue grew 4.0% over Q4'12 to \$78.0 million

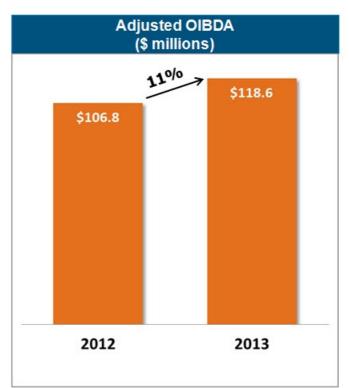
## Customer Growth

	<u>12/31/12</u>	<u>12/31/13</u>	Change
Wireless	391,069	410,768	+19,699
Cable (RGUs)	114,891	120,275	+5,384



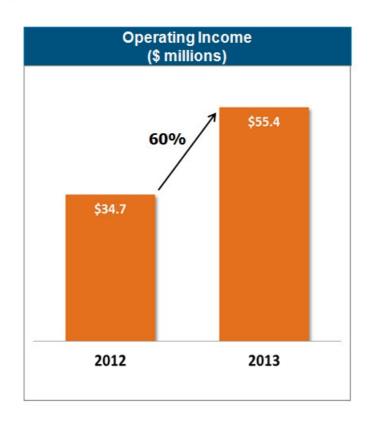
# 2013 Financial Highlights

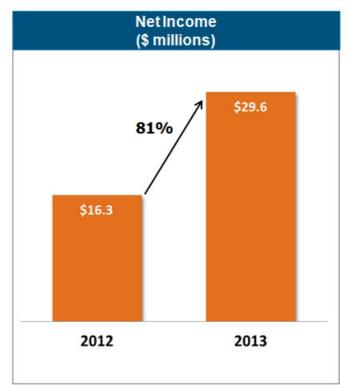




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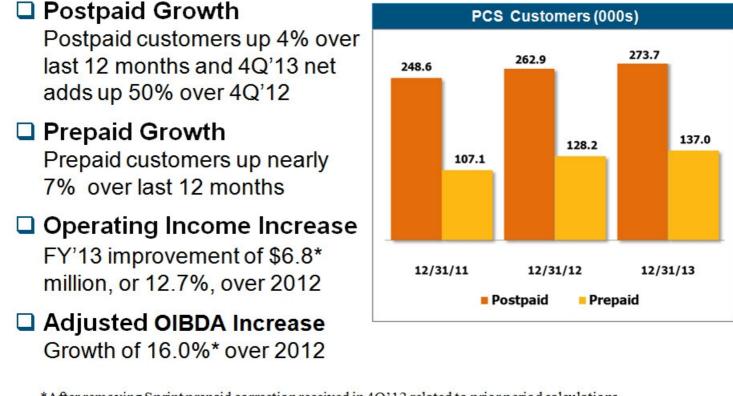
# 2013 Financial Highlights





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# Wireless Highlights

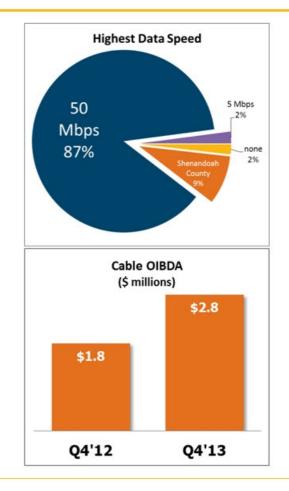


\*After removing Sprint prepaid correction received in 4Q'12 related to prior period calculations

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# Cable Highlights

- Upgrades of 2010 acquisitions complete, 87% of all homes passed capable of 50 megabits/second
- Operating revenues grew \$1.1 million, or 5.7%, over Q4'12
- 2013 RGUs growth of 5,384, up 4.7% over year-end 2012
- 120,275 RGUs at 12/31/2013
- Q4'13 Adjusted OIBDA \$2.8 million, up 58% from Q4'12



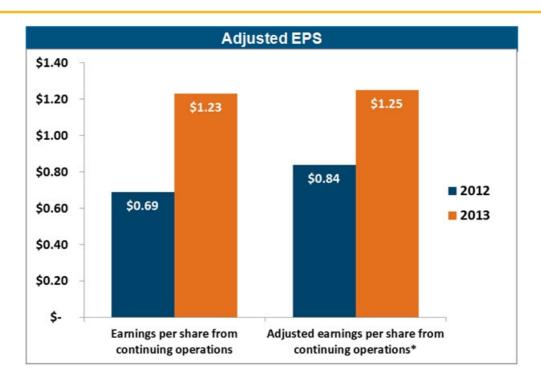
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# VP of Finance and CFO



# Adjusted EPS



\*See Appendix for reconciliation of Net income from continuing operations to Adjusted earnings per share from continuing operations.

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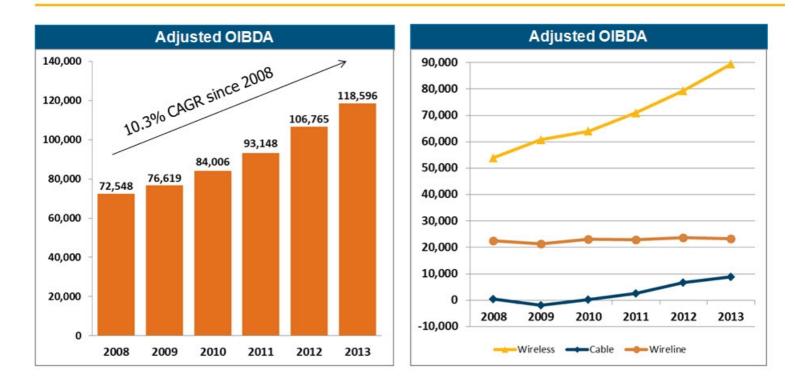
# Profitability

### Adjusted OIBDA (\$ thousands)

	For the Quarter Ended:			For t	the Year Ended:			
	12/31/12	12/31/13	Change	12/31/12	12/31/13	Change		
Operating Income	9,297	12,437	3,140	34,658	55,407	20,749		
Depreciation and								
Amortization	16,552	15,688	(864)	64,412	60,722	(3,690)		
Adjusted prepaid results	(11,802)	-	11,802	(6,137)	-	6,137		
Share Based Compensation	368	342	(26)	1,626	1,683	57		
Storm Expenses	262	-	(262)	813	-	(813)		
Non-cash goodwill								
impairment charge	10,952	-	(10,952)	10,952	-	(10,952)		
(Gain)/Loss on Asset Sales	361	532	171	441	784	343		
Adjusted OIBDA	25,990	28,999	3,009	106,765	118,596	11,831		
Percent Change			11.6%			11.1%		



# Growth in Adjusted OIBDA (\$ thousands)



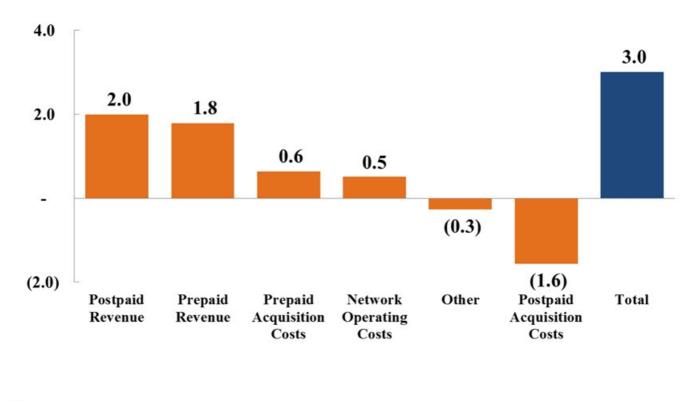
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# Adjusted OIBDA by Segment (\$ millions)

	<b>Wireless</b>		Cable		<u>Wireline</u>		
	Q4'12	Q4'13	Q4'12	Q4'13	Q4'12	Q4'13	
Operating Income	\$ 22.1 \$	13.7	\$ (15.3) \$	(2.9)	\$ 3.3 \$	2.4	
Depreciation and amortization	8.5	7.6	5.6	5.6	2.5	2.5	
Adjusted prepaid results Plus non-cash goodwill	(11.8)	-	-	-	-	-	
impairment charge	-	-	10.9	-	-	-	
Plus storm expenses	-	-	0.3	-	-	-	
Plus (gain) loss on asset sales	-	0.5	0.1	(0.1)	0.2	-	
Share based compensation	0.1	0.1	0.2	0.2	0.1	0.1	
Adjusted OIBDA	\$18.9 \$	21.9	\$ 1.8	\$ 2.8	\$6.1 \$	5.0	
Percent Change		16%		58%	(1	.8%)	

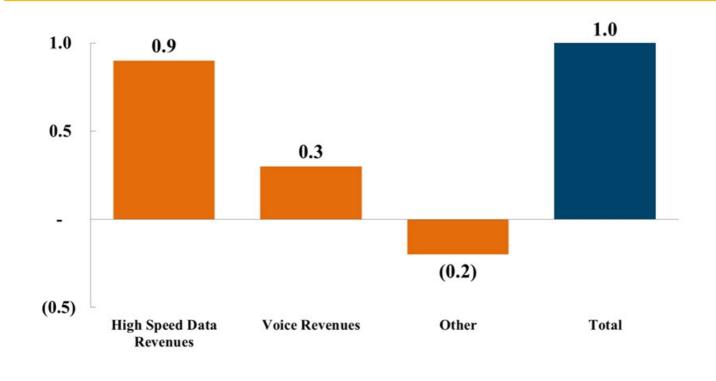


# Wireless Segment – Change in Adjusted OIBDA Q4'13 vs. Q4'12 (\$ millions)



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# Cable Segment – Change in Adjusted OIBDA Q4'13 vs. Q4'12 (\$ millions)



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# EVP and COO

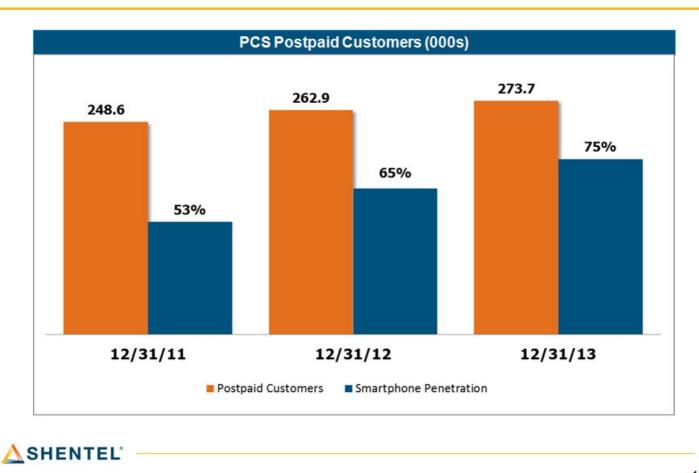




# **Wireless Segment**



# Postpaid Customer Growth



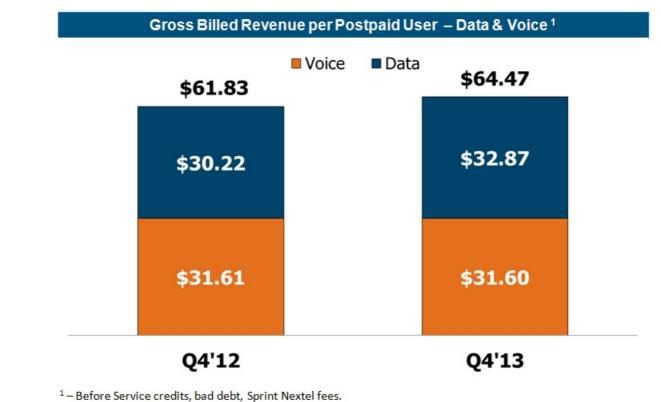
# **Postpaid Customer Additions**



- Record net adds of 6,054 in Q4 2013 versus 4,025 in Q4 2012
- Q4 2013 churn of 1.69% down from 1.87% in Q4 2012
- Shentel-controlled channels produced 48% of gross adds in Q4 2013 and 49% in Q4 2012
- 2013 annual churn of 1.75% down from 1.79% in 2012

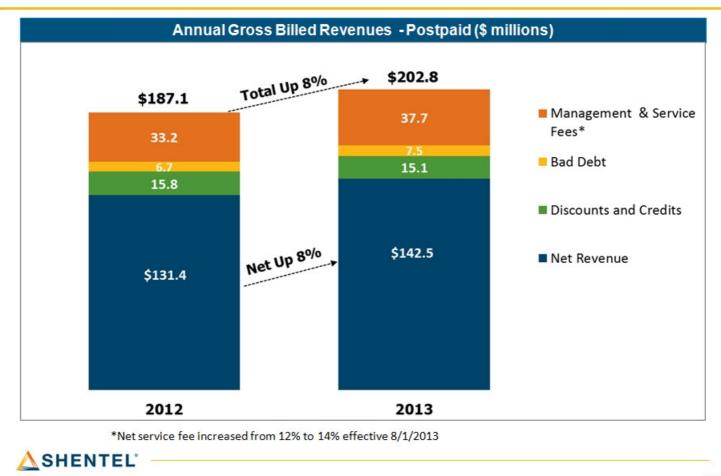
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## Total Revenue per Customer Up; Data Usage Increasing



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# PCS Revenues



# PCS Prepaid Statistics

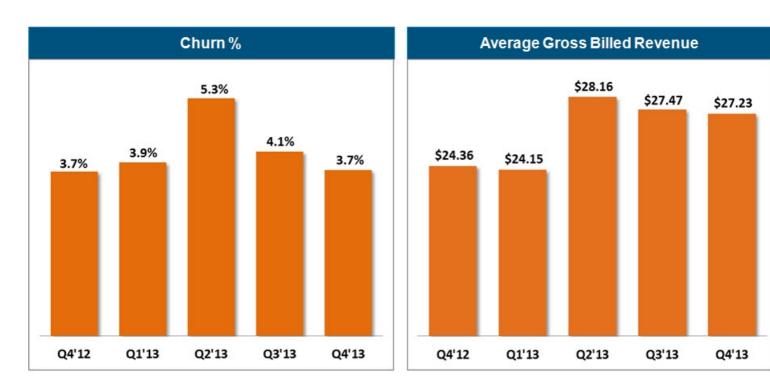


\*The loss of customers in Q2'13 related to more stringent governmental requirements for customers renewing their eligibility for the government subsidized Assurance program.



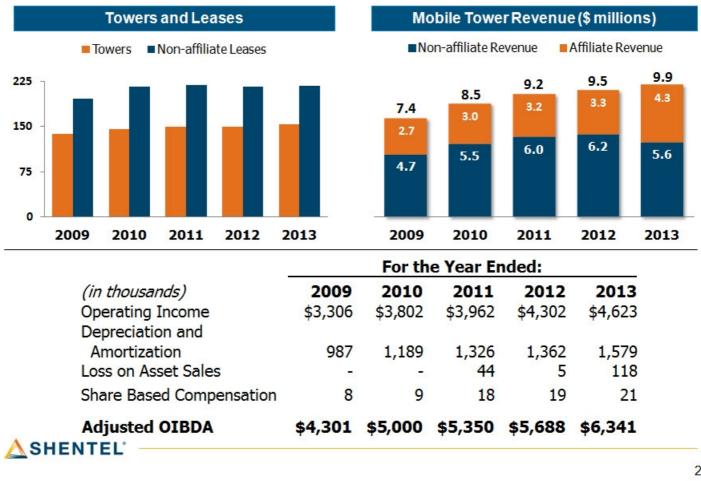


# **PCS Prepaid Statistics**



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# Key Operational Results - Mobile Company

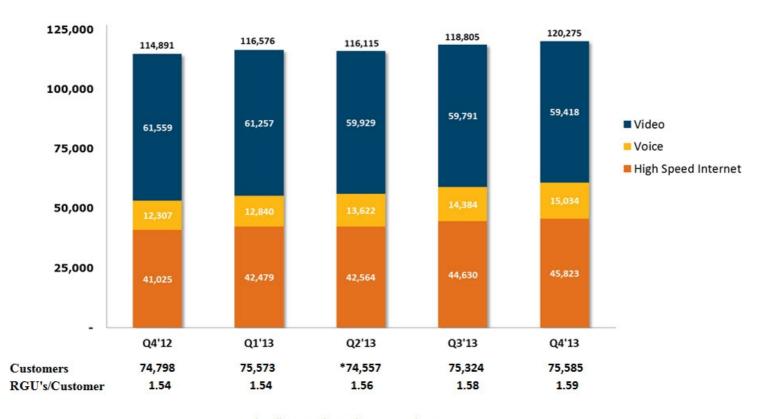




# **Cable Segment**



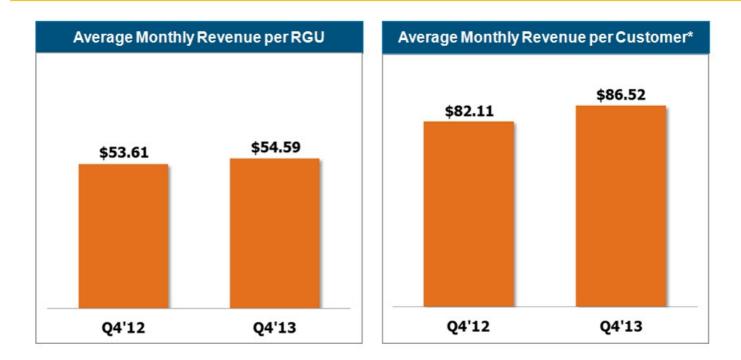
# Cable - RGU Growth by Quarter



\* College students disconnect during summer

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# Increasing Average Monthly Cable Revenue



\*Average monthly revenue per video subscriber was \$99.26 and \$109.43 for Q4 2012 and Q4 2013, respectively.

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# Key Operational Results - Cable

Homes Passed Total Revenue Generating Units Customer Relationships RGUs per Customer Relationship	12/31/2011 182,156 111,881 75,348 1.48	12/31/2012 184,533 114,891 74,798 1.54	12/31/2013 186,565 120,275 75,585 1.59
Video			
Revenue generating units	64,979	61,559	59,418
Penetration	35.7%	33.4%	31.8%
Digital video penetration	39.0%	39.5%	49.2%
High-speed Internet			
Available Homes	156,119	163,273	168,255
Revenue generating units	37,021	41,025	45,823
Penetration	23.7%	25.1%	27.2%
Voice			
Available Homes	143,235	154,552	163,282
Revenue generating units	9,881	12,307	15,034
Penetration	6.9%	8.0%	9.2%
Noto: Video homos passod includos	16K homos locatod in Sl	onandoah County VA	horo

<u>Note</u>: Video homes passed includes 16K homes located in Shenandoah County, VA, where internet and voice services are provided by the Wireline segment.

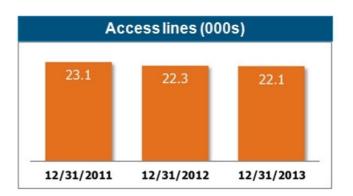




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# Key Operational Results - Wireline

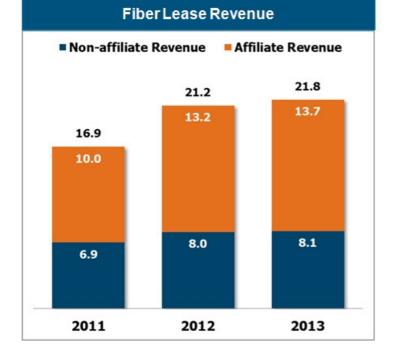
- Access line loss of 1.1% in past 12 months
- Broadband penetration in LEC area at 57.0%
- Total connections at 12/31/13 of 34.7 thousand

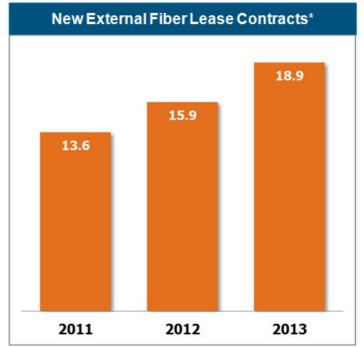




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# Wireline Statistics - Fiber Sales (\$ millions)

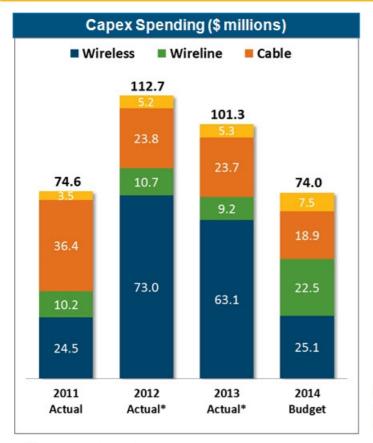




\*Amounts shown represent the total contract value. Contract Terms range from 36 to 120 months.

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# Investing in the Future



- 2014 Capex Spending:
  - 24% Maintenance
  - 24% Capacity
  - 30% Network Expansion
  - 22% Success-Based

\* Accounts payable at December 31, 2013 and 2012 included \$7.6 million and \$24.7 million associated with PCS Network Vision capital expenditures.

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# Appendix



# Non-GAAP Financial Measure -Billed Revenue per Postpaid Subscriber

Dollars in thousands (except subscribers and revenue per subscriber)				
	4	Q 2012	4Q 2013	
Gross billed revenue				
Wireless segment total operating revenues	\$	47,045	\$ 50,625	
Equipment revenue		(1,675)	(1,360)	
Tower Lease Revenue		(2,297)	(2,591)	
Prepaid Net Service Revenues		(8,702)	(10,494)	
Other revenue		(268)	(84)	
Wireless service revenue – postpaid		34,103	36,096	
Service credits		3,722	3,607	
Write-offs		1,838	2,344	
Management fee		3,438	3,723	
Service fee		5,157	6,516	
Gross billed revenue – postpaid	\$	48,258	\$ 52,286	
Average postpaid subscribers	1	260,164	270,353	
Billed revenue per postpaid subscriber	\$	61.83	\$ 64.47	

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## Postpaid PCS Customers Top Picks Q4 2013

- Top Service Plans 82% of Gross Adds
- Top Devices New Activations – All Channels
- \* Unlimited, My Way 66% Everything Data 1500 16%
- iPhone37%Samsung Galaxy S III21%Samsung Galaxy S49%

# Smartphones made up 75% of the Postpaid base in Q4 2013, up from 65% in Q4 2012 and 53% in Q4 2011.

\* New Service Plan offered in Q3 2013

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## iPhone Statistics - Q4 2013

- 37% of Q4 Gross Adds
- 43% of iPhones were sold or upgraded in Shentelcontrolled channels
- 28.9% of 12/31/13 Postpaid customers had the iPhone, up from 17.9% at 12/31/12
- iPhone Base 12/31/2013
  - 43% iPhone 4S
  - 36% iPhone 5
  - 21% iPhone 4

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# Non-GAAP Financial Measure – Average Monthly Cable Revenue

Dollars in thousands (except subscribers and	revenue p	-	40 2012
		4Q 2012	4Q 2013
Net Service Revenue	\$	17,092	\$ 17,955
Set-top box rentals		1,150	1,352
FUSC and pass-through fees		255	301
Video, Internet & Voice Revenue	1.1.6	18,497	19,608
Other miscellaneous revenue	27	1,229	1,243
Total Operating Revenue		19,726	20,851
Video revenue		12,330	12,405
Internet revenue		4,989	5,773
Voice revenue		1,178	1,430
Video, Internet & Voice Revenue	\$	18,497	\$ 19,608
Average Subscribers			
Video		62,117	59,729
Internet		40,759	45,237
Voice		12,129	14,754
Revenue Generating Units (RGUs)		115,004	119,721
Average Customer Relationships		75,092	75,542
<u>Average Revenue Per User (ARPU)</u>			
Revenue Generating Units (RGUs)	\$	53.61	\$ 54.59
Customer Relationships	\$	82.11	\$ 86.52
Video	\$	99.26	\$ 109.43



# Non-GAAP Financial Measure – Adjusted Earnings Per Share

in thousands, except per share amounts	<u>2012</u>	<u>2013</u>
Net income from continuing operations	\$ 16,603	\$ 29,586
Adjustments:		
Adjusted prepaid results	(6,137)	-
Goodwill impairment charge	10,952	-
Loss (gain) on assets sales	441	784
Storm damage costs	813	
Total adjustments	6,069	784
Less tax effect	(2,547)	(315)
Net adjustment	3,522	469
Adjusted net income from continuing operations	\$ 20,125	\$ 30,055
Weighted average diluted shares outstanding	24,019	24,115
Earnings per share from continuing operations	\$ 0.69	\$ 1.23
Adjusted earnings per share from continuing operations	\$ 0.84	\$ 1.25
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